	MOUNTAIN CITY Docket Accepted 12/9/2011
	re the 1st 18 documents that should be completed Scanned and sent to the MPOO for review
Page	Document
1.	Request/approval to study for discontinuance (12/15/2010)
2.	Notice (if appropriate) to Headquarters of suspension
3.	Notice (if appropriate) to customers/district personnel of suspension
4.	Highway map with community highlighted (03/11/2011)
5.	Eviction notice (if appropriate) (03/11/2011)
6.	Building inspection report and original photos of building deficiencies (if appropriate) (03/11/2011)
7.	Post Office and community photos (03/11/2011)
8.	PS Form 150, Postmaster Workload Information (03/14/2011)
9.	Worksheet for calculating work service credit (03/15/2011)
10.	Window transaction record (03/15/2011)
11.	Record of incoming mail (03/15/2011)
12.	Record of dispatched mail (03/15/2011)
13.	Administrative postmaster/OIC comments (02/17/2011)
14.	Inspection Service/local law enforcement vandalism reports (#3/16/2011)
15.	Post Office fact sheet (06/14/2011)
16.	Community fact sheet (06/14/2011)
17.	Alternate service options/cost analysis (03/16/2011)
18.	Form 4920, Post Office Fact Sheet (06/14/2011)
19.	Reccomendation and Service Replacement Type (03/17/2011)
20.	Questionnaire instruction letter to postmaster/OIC (05/13/2011)
21.	Cover letter, questionnaire, and enclosures (04/28/2011)
22.	Returned customer questionnaires and Postal Service response letters (04/28/2011)
23.	Analysis of questionnaires (06/14/2011)
24.	Community meeting roster (06/14/2011)
25.	Community meeting analysis (06/14/2011)
26.	Community meeting letter (Need to set before questionnaire if not held before) (03/16/2011)
27.	Petition and Postal Service response letter (if appropriate) (01/01/1900)
28.	Congressional inquiry and Postal Service response letter (if appropriate) (#1/01/1900)
29.	Proposal checklist (06/14/2011)
30.	District notification to Government Affairs (06/17/2011)
31.	Instructions to postmaster/OIC to post proposal (08/17/2011)
32.	Invitation for comments exhibit (06/17/2011)

Page 2 of 2 Untitled Document

33.	Proposal exhibit
34.	Comment form exhibit (#8/18/2011)
35.	Instructions for postmaster/OIC to remove proposal (08/17/2011)
36.	Round-date stamped proposals and invitations for comments from affected offices (08/18/2011)
37.	Notification of taking proposal and comments under internal consideration (#8/18/2#11)
38.	Proposal comments and Postal Service response letters (08/18/2011)
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate
40.	Proposal Analysis of comments (08/18/2011)
41.	Revised proposal (if appropriate) (08/18/2011)
42.	Updated PS Form 4920 (if appropriate) (06/14/2011)
43.	Certification of record (08/22/2011)
44.	Log of Post Office discontinuance actions (08/22/2011)



12		

YUL MELONSON DISTRICT MANAGER

I request your	authorization	to investigate a	a possible	change i	n postal	services	for the	office in	n the	NV-02
congressional	district									

NEVADA-SIERRA PFC		
SUBJECT: Authority to Conduct Inve	estigation	
I request your authorization to investig congressional district.	ate a possible change in postal services for the off	ice in the NV-02
Post Office Name:	MOUNTAIN CITY	
Zip+4 Code:	89831-9995	
EAS Level:	55	
Finance Number:	316080	
County:	ELKO	
Proposed Admin Office:	OWYHEE	
ADMIN Miles Away:	10.0	
Near Office Name:	OWYHEE	
Near Miles Away:	10.0	
Number of Customers:	-	
Post Office Box:	30	
General Delivery:	0	
Rural Route (RR):	0	
Highway Contract Route (HCR):	13	
Intermediate RR:	0	
Intermediate HCR:	0	
City Delivery:	0	
Total Customers:	43	
ZIP Code Change:	Yes NO ZIP Code	
Maintain Town Name:	Yes 🖊 NO 🗌	
The above office became vacant when	the postmaster was promoted on 08/30/2008.	
Decline in mail volume. We will conti	nue to provide effective service through the Owyh	ee Post Office.
Peni My Kram		
RENEE BROWN Manager, Post Office Operations		
Approval to Study for Discontinuance		
YUL MELONSON		12/15/2010
DISTRICT MANAGER NEVADA-SIERRA PFC		DATE

cc: Area Manager, Public Affairs and Communication



LORETTA KIRKPATRICK

(702) 361-9204

NEVADA-SIERRA PFC Post Office Review Coordinator

Prepared by:

Title:

Tele No:

Fax No:

(702) 361-9213

			NOTICE OF POST O	FFICE EN	IERGEN	CY SUSPENSION		
Office	1							
ame:	MOUNTAIN	CITY				State: NV	Zip	Code: 89831
ea:	WESTERN				District:	NEVADA-SIERRA PF	С	
ongress	sional District	NV-02			County:	ELKO	6166	
AS Grad	de:	55				Finance Number	31608	30
ost Offic	ce:	r	Classified Station			Classified Branch		CPO
There	was no E	mergeno	y Suspension for t	his offic	ce			



### NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

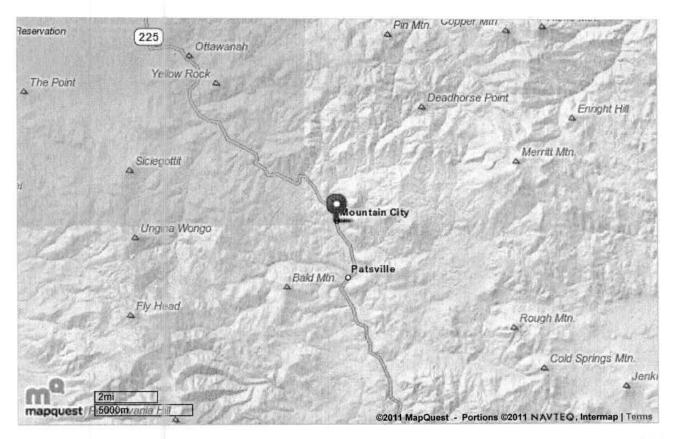
A. Office	2										
Name: Area:	MOUNTAI WESTERN	N I			District:						
Congressional Dis EAS Grade:		t: NV-0:	2		County:	ELKO Finance Numbe	per: 316080				
Post Offi		~	Classified Station			Classified Branch		сро 🔲			
There wa	as no Emerg	ency Suspe	ension for this office								
Prepare			KIRKPATRICK SIERRA PFC Post Office R	oviou Co	ordinator		Date:	08/17/2011			
Tele No		(702) 361-9		EAIGM CO	Juliatu		Fax No:	(702) 361-9213			



Map of:

Mountain City, NV

Page 4



Notes

©2011 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. View Terms of Use



F			viction Notice			
A. Office	<u>.</u>					
Name: Area:	MOUNTAIN WESTERN	CITY	District	State: NV : NEVADA-SIERRA P	Zip Co	de: <u>89831</u>
	sional District:	NV-02	County		FC	
EAS Gra	de.	55	County	Finance Numbe	r: 316080	
	74.2					
Post Offic	ce:	Classified Station		Classified Branch		СРО
There wa	as no eviction i	notice for this office				
Prepare	-	DRETTA KIRKPATRICK			Date:	08/17/2011
Title:	N	EVADA-SIERRA PFC Post Office Re	view Coordinator			
Tele No	; (7	02) 361-9204			Fax No:	(702) 361-9213



		Buil	ding Inspection Rep	ort		
A. Office						
Name: Area:	MOUNTAIN WESTERN		District:	State: NV NEVADA-SIERRA PFO	Zip Code	: 89831
Congress EAS Grad	ional District	NV-02 55	County:	Finance Number:	316080	
Post Offic						РО П
rost Onic	e.	Classified Station	<b>I</b>	Classified Branch		
• There	was no b	ouilding inspection report	nor photos for th	nis office		
Prepared		ORETTA KIRKPATRICK		D	ate:	08/17/2011
Title:	1	NEVADA-SIERRA PFC Post Office	Review Coordinator			
Tele No:	(	702) 361-9204		F	ax No:	(702) 361-9213

### PS Form 150, Postmaster Workload Information

	Office, State & Zip Code NTAIN CITY, NV 89831		Postmaster's Signature	Date			
NEV	District Office, State & Zip Code  NEVADA-SIERRA PFC, NV 89189  S  Y						
(Che	ck Box)		50 NO NO				
ľ	Vacancy Management Review	RFR	See Instru Reverse	ctions on			
1.	Current Office Level			55			
2.	Finance Number	(1-6)	31	6080			
3.	General Delivery Families Served	(7-9)		0			
4.	Post Office Boxes/Call Boxes Rented	(10-15	5)	30			
5.	Possible City Deliveries	(16-20	0)	0			
6.	Administrative Rural Boxes Served	(21-25	5)	0			
7.	Intermediate Rural Boxes Served	(26-30	))	0			
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35	5)	0			
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39	9)	13			
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43	3)	0			
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47	7)	0			
12.	Number of Carrier Stations/Branches	(48-49	9)	0			
13.	Number of Finance Stations/Branches	(50-5	1)	0			
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53	3)	0			
15a,	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)		N			
15b.	Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(55-56	3)	0			
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)		N			
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)		N			
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)		N			
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)		N			
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)		N			
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)		N			
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)		N			
23.	Is Postmaster Lessor for Government Owned Building?	(64)		N			
24.	Does Office Have MPLSM/SPLSM?	(65)		N			
25.	Does Office Distribute Food Stamps?	(65)		N			

PS Form 150, January 1983

### PS Form 150, Postmaster Workload Information

Docket 1374123 Page Nbr 8a

是那些成为是一种的一种的现在分词 第二十二十二十二十二十二十二十二十二十二十二十二十二十二十二十二十二十二十二十	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	30	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	o	Ö
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	13	O
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

### Instructions

- 1. Enter current evaluated office level
- 2. Enter the 6 digit post office finance number.
- 3. Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1821, Carrier Route Report, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of infermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code OHLY by a contractor who administratively reports to another Posimaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
  - (a) A contract station is a detached finance unit manned by non-postal employees.
  - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
  - A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

### Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 18. Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- 20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

Docket: 1374123 - 89831 Item Nbr: 9 Page Nbr: 1

# Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Wo	rksheet for cal	culating W	orkload	Service	Credit (	(WSC) fo	or Po	st Offices		
Office Name:	MOUNT	AIN CITY									
Office Zip+4:	89831 -9	995	District:	NEVAD	A-SIER	RA PFC		_			
				Activit	y WSC	•					
General Deliv	ery Families	Served (Item 3	PS Form	150)				0	X 1.0	=	0
Post Office B	oxes/Call Bo	xes Rented (Ite	m 4, PS Fo	rm 150).			21	30	X 1.0	=	30
Possible City	Deliveries (	tem 5, PS Form	150)					0	X 1.33	= 12	0
Administrative	e Rural Boxe	s Served (Item	6, PS Form	150)				0	X 1.0	=	0
Intermediate	Rural Boxes	Served (Item 7,	PS Form 1	50)				0	X 0.7	=:	0
		ility for Intermed									
(Item 8, PS	Form 150).	SI SALI CASI SA					1.05	0	X 0.3	=	0
Administrative	e Highway C	ontract/Star Rou	ite Boxes S	Served			(0	200			
							000	12	V 4 6		12
 Intermediate	Ulahuwau Ca	stroot/Ctor Dout	a Davas Ca	m.c.d			)/*******	13	X 1.0	=0	13
		ntract/Star Rout			ene enemene						
							-	0	X 0.7	= 0	0
		ility for Intermed						0	V 0 2	20	0
Boxes for Otr	ier Offices (i	tem 11, PS Form	otal Activity					0	X 0.3	=	43
			otal Activity				• •				
				Revenu	ie WSC	S					
Fin	st	2	5 revenue u	units: 1.	00	×	9 units		=::	9.00	
Ne	xt	27	5 revenue ι	units: 0.	50	×	0 units		= _	0.00	
Ne	xt	70	o revenue u	units: 0.	25	×	0 units		=:	0.00	
Ne	xt		0 revenue u			×	0 units		= .	0.00	
		Balance o	f revenue u	ınits: 0.	01	×	0 units		=:	0.00	
		Total revenue V	VSCs:						_	9.00	
Activity WSC	s <u>43</u>	+ Revenue V	/SCs = _	9.00	_ Base	WSCs	52.	00	= EAS Grade	C	
Previous eva	luation: EAS	grade _	55								
Effective date	e of change	in service hours							(if a	appropriate	e)
		nours must refle		opriate E	AS grad	le)			Yes Co		
17.1	AES AI		or an appare	-	9						
Worksheet c	ompleted by										
LORETTA K	IRKPATRIC	K			LOR	ETTA.I.K	IRKPAT	RICK	@USPS.GOV		
Printed Nam	е				Signa	ature					
NEVADA-SII	ERRA PFC	istrict Review C	Coordinator		03/1	5/2011					
Title				1000	Date						
N/150/2					= 0.000						



03/15/2011

### OIC/POSTMASTER

SUBJECT: MOUNTAIN CITY Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to MOUNTAIN CITY customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the MOUNTAIN CITY Post Office for a 2-week period. The surveys should begin 02/19/2011 and end on 03/04/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 03/05/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact LORETTA KIRKPATRICK, Post Office Review Coordinator, at (702) 361-9204.

### LORETTA KIRKPATRICK

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po\_dis/win/in\_survey.cfm?fin=1374123 Survey of Incoming Mail - http://hqcsopps/po\_dis/invol/in\_survey.cfm?fin=1374123 Survey of Dispatched Mail - http://hqcsopps/po\_dis/outvol/in\_survey.cfm?fin=1374123

Docket 1374123 - 89831 Item Nbr. 10 Page Nbr. 1

# Window Transaction Survey

			Window Transaction Su	ırvey	
PO Name:	MOUNTAIN CITY	ZIP+4:	89831 - 9995	Completed By:	LORETTA KIRKPATRICK
Survey Period:	02/19/2011	through	03/04/2011		

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Record; PS Form 2007-B, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days

2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.	S Form 20 umber of or er of trans ys	007-C, W days in ti actions i	findow Tran ne survey. T n each colui	saction Su he allowat mn by the I	rvey. To vie time time con	obtain the	e average iction is sh ir that colu	daily iown in mn, total
	Postage Sales	Priority Parcels Money Orders	Express Registered C.O.D	Passports Meter Settings	Box Rent	Certified Insured Special Service	Misc. Services	Nonrevenue Services
Sat - 02/19	0	0	1	0.00)	0	0	10 10	0
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
Tue - 02/22	0	0	1	0	0	1	5	0
Wed - 02/23	20	0	1	0	0	0	10	0
Thu - 02/24	15	2	1	0	0	1	10	0
Fri - 02/25	15	2	1	0	0	0	9	0
Sat - 02/26	19	1	1	0	0	0	9	0
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	90	0	1	0	0	0	11	0
Tue - 03/01	46	0	1	0	0	0	12	0
Wed - 03/02	19	0	1	0	0	0	6	0
Thu - 03/03	19	1	1	0	0	0	10	0
Fri - 03/04	56	0	,	0	0	0	12	0
TOTALS	259	9	11	0	0	2	101	0
Time Factor	777. X	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	22.4	0.7	2.4	0.0	0.0	0.4	20.1	0.0
Average Number Daily Transactions:			42.1	-	Averag Workloa	Average Daily Retail Workload in Minutes:	etail tes:	46.0

Docket: 1374123 - 89831 Item Nbr: 11 Page Nbr: 1

# Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

MOUNTAIN CITY 89831 - 9995

Dates Recorded

02/19/2011 through 03/04/2011

Date	Le	tters	F	lats	Pai	rcels	Ott	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/19	0	0	0	0	1	0	10	0
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
Tue - 02/22	0	0	0	0	0	0	1	5
Wed - 02/23	20	0	0	0	1	0	0	6
Thu - 02/24	14	0	1	0	0	0	10	0
Fri - 02/25	16	0	2	0	1	0	6	0
Sat - 02/26	19	0	0	0	1	0	0	0
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	50	0	0	0	1	0	11	0
Tue - 03/01	46	0	0	0	1	0	12	0
Wed - 03/02	19	0	0	0	0	0	9	0
Thu - 03/03	19	0	0	0	0	0	0	0
Fri - 03/04	56	0	0	0	0	0	0	0
TOTALS	259	0	3	0	6	0	59	11
Daily Average	28.8	0.0	0.3	0.0	0.7	0.0	6.6	1.2

Signature of Person Making Count:

LORETTA KIRKPATRICK

Printed Name:

LORETTA KIRKPATRICK

Date:

03/15/11

### **Conversion Rate**

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Docket: 1374123 - 89831 Item Nbr: 12 Page Nbr: 1

# Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

MOUNTAIN CITY 89831 - 9995

Dates Recorded

02/19/2011 03/04/2011 through

Date	Le	tters	F	lats	Pai	rcels	Ot	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/19	0	0	0	0	1	0	10	0
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	1	0	1	5
Tue - 02/22	0	0	0	0	0	0	0	0
Wed - 02/23	20	0	0	0	1	0	0	6
Thu - 02/24	15	0	0	0	1	0	10	0
Fri - 02/25	16	0	0	0	1	0	1	10
Sat - 02/26	19	0	0	0	1	0	0	6
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	50	0	0	0	11	0	11	0
Tue - 03/01	46	0	0	0	1	0	12	0
Wed - 03/02	19	0	0	0	1	0	10	0
Thu - 03/03	19	0	0	0	1	0	12	0
Fri - 03/04	56	0	0	0	0	0	0	0
TOTALS	260	0	0	0	10	0	67	27
Daily Average	28.9	0.0	0.0	0.0	1.1	0.0	7.4	3.0
Signature of Per	son Making	Count:	LORETTA KI	RKPATRICK				

Printed Name:

LORETTA KIRKPATRICK

Date:

03/15/11



### 02/17/2011

### OIC/POSTMASTER

SUBJECT: MOUNTAIN CITY Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the MOUNTAIN CITY Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the MOUNTAIN CITY Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to LORETTA KIRKPATRICK by 03/03/2011. This information will be entered into the official record for public viewing.

30
0
0
13
_0
_0
_0
43

If you have any comments on alternate means of providing services to the MOUNTAIN CITY customers, please provide them below:

LORETTA KIRKPATRICK Post Office Review Coordinator

Comments:

cc: Official Record



### 03/16/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the MOUNTAIN CITY Post Office, 89831 - 9995, located in ELKO County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

LORETTA KIRKPATRICK Post Office Review Coordinator NEVADA-SIERRA PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

Docket: 1374123 - 89831 Item Nbr: 15 Page Nbr: 1

	Post Office	Survey Sheet	
Post Office Name	MOUNTAIN CITY	ZIP+4	89831-9995
Congressional District	NV-02	Date	06/14/2011
	bout the facility, such as structural debie), security, and other deficiencies	efects, safety hazards, lack of running or factors to consider.	water or restrooms (if so,
Is the facility accessible	to persons with disabilities?	¥ Yes No	
Lease terms? 30-day car	ncellation clause? yes		
Are suitable alternate qu No	narters available for an independent I	Post Office? If so, where?	
List potential CPO sites.	2		
	neter customers or permit mailers?	Yes 🖊 No	
Which career and nonca Non career	reer employees will be affected and	what accommodations will be made	for them?
box be retained? Will a lo	cked pouch be utilized?	times? How will this be affected by d	iscontinuance? Will a collection
Mail is brought by contract	ct driver from Elko. The mail is disp	ached by 11:30 a.m.	
How many Post Office l	boxes are installed?	135	
How many Post Office	boxes are used?	30	
What are the window se	ervice hours?	08:30 to 13:30 M-F	
	3	09:00 to 13:00 S	
What are the lobby hour		24/7 M-F	
what are the lobby hour	rs?		
what are the looby nour		24/7 S	

# Post Office Survey Sheet (continued)

Docket: 1374123 - 89831

Page Nbr: 15 Page Nbr: 2

2.	handica	re any special customer needs? (People who cannot read or write, who cannot drive, who aps, etc.) How can these people be accommodated?  If the customers no longer drive.	have infirmities or physical
13.	Rural	delivery/HCR delivery.	
	a.	What is current evaluation?	
	b.	Will this change result in the route being overburdened?	Yes 🗹 No
		If so, what accommodations will be made to adjust the route?	
	c.	How many boxes and miles will be added to the route?	0, box 0.00 Miles
	d.	What would be the additional annual expense if the route is increased?	0
	e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
	f.	At what time of the day does the carrier begin delivery to the community?	
		Will this delivery time be affected if the office is discontinued? (Y or N)	Yes 🖊 No
		If so, how?	0

Docket: 1374123 - 89831 Item Nbr: 16 Page Nbr: 1

# **Community Survey Sheet**

Post Office Name	MOUNTAIN CITY	ZIP+4	89831-9995
Congressional District	NV-02	Date	06/14/2011
Incorporated?		Yes 🖊 No	
Local government prov	ided by:	Town Council	
Police protection provide	led by:	Elko NV Police Dept	
Fire protection provide	i by:	Mountain City Fire Dep	t
School location:			
.31 % What residential, commo	n is expected? (Please document your s rcial, or business growth is expected? (	Please document your source)	
.31 % What residential, commo	rcial, or business growth is expected? (e has recently purchased land in Mount	Please document your source)	t, there are 6 family member
.31 %  What residential, common Duck Valley Indian Trib that may reolocate to Mon History. (Are there any Are there any special color is the Post Office facility.)	rcial, or business growth is expected? (e has recently purchased land in Mount	Please document your source) ain City. RV Park and Laundry Ma community? (see ASM 515.23)?	t, there are 6 family member
.31 %  What residential, common Duck Valley Indian Trib that may reolocate to Mon History. (Are there any Are there any special color is the Post Office facility Check with the field residue.)	rcial, or business growth is expected? (e has recently purchased land in Mount untain City.  special historical events related to the community events to consider?  ty a state or national historic landmark	Please document your source) ain City. RV Park and Laundry Ma community? (see ASM 515.23)? ded.)	
What residential, comme Duck Valley Indian Trib that may reolocate to Mo History. (Are there any Are there any special coals the Post Office facility Check with the field resolved.)  What is the geographic	rcial, or business growth is expected? (e has recently purchased land in Mount untain City.  special historical events related to the community events to consider?  ty a state or national historic landmark all estate office when verification is need.	Please document your source) ain City. RV Park and Laundry Ma community? (see ASM 515.23)? ded.)	

# **Highway Contract Route Cost Analysis Form**

				hway Contract Route I Cost for Alternative Ser	vice	
Office N	.0.00000000000000000000000000000000000	MOUNTAIN CITY				
Office Z	(ip+4:	89831 -9995	_ District:	NEVADA-SIERRA PFC		
1.	Control of the Contro	he number of additional to be added to the route		25	x 3.64 hours per year	91.00
2.		he number of additional o be added to the route		0.00	x 10.40 hours per year	0.00
				8	Total time added to the route	91.00
3.		he HCR hourly rate ct Area Manager, Purchas )	ing/Contract	ing		0.00
		Total addition	al compens	ation (HCR hourly rate x	total time added to the route)	0.00

## Rural Route Cost Analysis Form

Docket: 1374123 - 89831

Item Nbr. 17 Page Nbr. 2

### **Rural Route Carrier** Estimated Cost for Alternative Replacement Service Office Name: MOUNTAIN CITY Office Zip+4: 89831 -9995 District: **NEVADA-SIERRA PFC** Enter the number of additional 1. boxes to be added to the rural route Enter the number of additional miles to be added to the route 0.00 Enter the volume factor 0.00 0.00 Total (additional boxes x volume factor) 3. Enter the number of additional boxes 0 to be added to the rural route 0.00 0.00 Centralized boxes x 1.00 Min 0.00 0.00 Regular L route boxes x 1.82 Min 0.00 0.00 Regular Non-L route boxes x 2.00 Min Total additional box allowance 0.00 x 12 Mileage Enter the number of additional daily miles to be added to the 0.00 0.00 Standard rural route Total additional minutes per week 0.00 (miles carried to two decimal places) Total additional annual minutes 0.00 (additional minutes per week year) 0.00 x 52 Weeks Total additional annual hours (additional annual minutes/ 0.00 0.00 / 60 Minutes 60 minutes per hour) Enter the rural cost per hour (see national payroll summary report - rural 0.00 carrier, consolidated) 0.00 Total Annual Cost (additional annual hours x rural cost per hour) 0.00 Enter lock pouch allowance (if applicable) 0.00 Total annual cost for alternate service (annual cost minus lock pouch allowance)

PC	U.S. Postal Ser OST OFFICE CLOSING OR CONS Fact Shee	SOLIDATION PROPOS	BAL	1. Date Prepared
	ract Snee			06/14/201
2. Post Office Name MOUNTAIN CITY		<ol> <li>State and ZIP + 4 Co</li> <li>NV, 89831-9995</li> </ol>	de	
4. District, Customer Service	5. Area, Customer Service	6. County		sional District
NEVADA-SIERRA PFC  8. Reason for Proposal to Discont	WESTERN linue 9. PO Emergency Suspende	ELKO (Reason and Date)	NV-02	ent Altamate Service
Decline in mail volume. We will continuously effective service through the (Post Office.	ue to No Suspension	reason and Date)	10, Proposed Permane	nt Alternate Service
11.	Staffing		12. Hours of Service	
a. PM PM Var Occupied 08/30/2008	cancy Reason & Date: was promoted	a. Time M-F 08:30 to 13:30	Sat 09:00 to 13:00	Total Window Hours Per Week
b. OIC Career	Non-Career	a. Lobby Time M-F 24/7	Sat 24/7	29.00
c. Current PM POSITION Level (150 EAS- d. No of Clerks- 0 No of Career- 0 e. No of Others- 0 No of Career- 0	No of Non-Career- 1		<u>l</u> .	ļ
13. Number of	Customers Served		14. Daily Volume (Pieces	3)
a. General Delivery	0	Types of Mail	Received	Dispatched
b. P.O. Box	30	a, First-Class	28	28
c. City Delivery	0	b. Newspaper	0	0
d. Rural Delivery	0	c. Parcel	0 1	1
e. Highway Contract Route Box	13	d. Other	7	10
f. Total	43	e. Total	35	39
g. No. Receiving Duplicate Service	0	f. No. of Postage Meters	s .	0
h. Average No. Daily Transactions	42.10	g. No. of Permits		0
2009 2010  Postal Owned  30-day cancellation clause?	Leased (if Leased, Expiration Date)		(no Cola) \$ 24885 Annual Le	\$8,336 pase \$ 6200
Located in: Business F	Home Other S	iuitable alternate quarters a	vailable? Yes	No
16b. Explain:	Complete production of Carolina and Carolina			
17. Schools, Churches and Organiz	ation in Service Area; No: 0	Name OWYHEE  Window Service Hours: Lobby Hours:		3 Miles Away 10.0 SAT 10 am to 12 pm SAT 24/7
18. Businesses in Service Area:	No: 9	E SAME COLUMN CONTRACTOR CONTRACT	a (if different from above):	
Mountain City Bar & Restaurant & M House, Cenury Tel Office, Chambers Electric Company, Headquarters for Fire Department		CONTO # 40 N PS 70 1		Miles Away 10.0  SAT 10 am to 12 pm  SAT 24/7
	51 Dr	epared by		
Printed Name and Title	21.710	Signature	100 mm	Telephone No. AC ()
LORETTA KIRKPATRICK PO Discontinuance Cooldinator Name	Telesham Na 10.0	LORETTA KIRKPATRIC  Location	K	(702) 361-9204
PO Discontinuance Cooldinator Nami LORETTA KIRKPATRICK	e Telephone No. AC () (702) 361-9204	LAS VEGAS, NV		



A. Office				525 W (0.52)	V 928 92	
Name: MOUNT. Area: WESTER Congressional Dist			District:	State: NV NEVADA-SIERRA ELKO		ode: 89831
EAS Grade:	55		— Godiny.	Finance Numb	er: 316080	
Post Office:		Classified Station		Classified Branch		сро
This form is a place	e holder for num	nber 19. And the verificat	ion of new service t	ype is complete.		
Prepared by:		IRKPATRICK			Date:	08/17/2011
Title:	NEVADA-SIE	ERRA PFC Post Office R	eview Coordinator			/700
Tele No:	(702) 361-92	04			Fax No:	(702) 361-9213



05/13/11

OIC/POSTMASTER

SUBJECT: MOUNTAIN CITY Post Office

Enclosed are questionnaires addressed to customers of the MOUNTAIN CITY Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/17/2011 for further review.

LORETTA KIRKPATRICK Post Office Review Coordinator Enclosures



04/28/2011

POSTAL CUSTOMER MOUNTAIN CITY POST OFFICE MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Mountain City Post Office was promoted on 08/30/2008. The Office is being studied for possible closing or consolidation for the following reasons: Decline in mail volume. We will continue to provide effective service through the Owyhee Post Office.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by highway contract route service emanating from the Owyhee Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Owyhee Post Office, located 10.0 miles away. Hours of service at this office are 9 am to 1 pm 2 pm to 5 pm, Monday through Friday, and 10 am to 12 pm on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to highway contract route service. Please return the enclosed questionnaire by 05/17/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the the court house on Tuesday, May 17, 2011 from 6 p.m. to 7 p.m. to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call LORETTA KIRKPATRICK at (702) 361-9204.

Thank you for your assistance

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd

Las Vegas, NV, 89199-9998

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)

Docket: 1374123 - 89831 Item Nbr: 21 Page Nbr: 2

2.



# **Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the MOUNTAIN CITY Post Office for each of the following:

Pos	etal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general del very mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	□ №		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		·
e.	Other	YES	□ NO		
	If yes, please explain:				
	ii yes, piease expiaii.				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eeds?
		YES	☐ NO		
	If yes, please explain:				

Docket: 1374123 - 89831 Item Nbr: 21 Page Nbr: 3



	Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
For w		do you leave your community?	(Check all that apply.) Where do you go	to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
П	Social needs			
If yes	1	to use them if the Post Office is	s discontinued?	
If ves	Yes No		s discontinued?	
	Yes No			
lina A	ddress			
9 /	.aarooo			
э:			91-5-M-101-111-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1	
ess:		61		
hone:				



Docket: 13741:23 - 89831

Item Nbr. 21 Page Nbr. 2

### **Postal Service Customer Questionaire**

Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Daily Weekly Monthly Never Postal Services 7 **Buying Stamps** V Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail 1. Buying stamp-collecting material Other Postal Services Entering permit mailings YES b. Resetting/using postage meter Nonpostal Services Picking up government forms NO YES (such as tax forms) Using for school bus stop NO b. YES Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board YES NO Other YES NO e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO

	☐ Better		Just as Good		No Opinion	Worse
If ye	s, please explain:		The one of the second			
-		147		w		***************************************
For w		g do you leave	your community? (Che	ck all that app	ly.) Where do you	go to obtain these
AII.	Shopping	Mta	Home, 15			
D	Personal need	s Mt	n. Home, 1	D		-0
4	Banking	Mti	1. Home, 11	$\supset$		- A
	Employement					
A	Social needs	Br	uneau. IT	)		
8					**************************************	
Do yo	ou currently use loc	al businesses	in the community?			
		No				
If yes	, would you continu	ue to use them	if the Post Office is disc	continued?		
	Yes 1	No ,				
(	WOOd Per	ugin	1			
s: c	220 Day	Jsm	St. P.1	). Box	13	
	M5-71	03-101	015			
one:	11514	10 60	- 1 _			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



If yes, please explain:

Docket: 1374123 - 89831

Item Nor. 21 Page Nbr. 2

### **Postal Service Customer Questionaire**

Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Postal Services Daily Weekly Monthly Never **Buying Stamps** b. Mailing Letters Mailing Parcels X C. Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i. Other Postal Services Entering permit mailings a. X NO Resetting/using postage meter b. X NO YES Nonpostal Services Picking up government forms NO (such as tax forms) Using for school bus stop b. NO Assisting senior citizens, persons with disabilities, etc. X NO YES If yes, please explain: Using public bulletin board YES NO Other YES NO

Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? If yes, please explain: 85

	very service compare	Just as Good	No Opinion	Worse
T <b>4 a</b> 5.00 (1200		Just as Good	No Opinion	
If yes	, płease explain:			
-				
For wh		o you leave your community? (	Check all that apply.) Where do you	go to obtain these
Service	Shopping	Gob- March	Rain Odeho	- Niga Tallo Od
SI.	Personal needs	11	Boise Ideho	11
M	Banking	221 0 1		- N/A
		Elko Nevard	<u>K</u>	
П	Employement			à : 0 10
X	Social needs	Elko Neva	an Borse Id	Dwin Falls
10		310		
ne:	Dennis.	& Marcia Bi-	enoth	
dress:	H C 31	Box 80 /	Mtn. City, No	J 89831
ephone:	775-7	63-6637	0,	
re:	4-19-201	347	7337247 7511342 E. 1975328 337 3. co — Universida de la Harrista (Harrista)	1.
(6.	1-11-201	1		
ease add ar	ny additional commen questionnaire.	ts on a separate piece of pape	r and attach it to this form. Thank yo	ou for taking the time to
		1	.40 0 +	. 1. 1.
Close	ng the	post offer	i will Crepte	e a menas
n y	the fu	w people	who live	in the
corac car	Dit U	7 V D	0. 1. 1	to to
nto	city (	Ma, F	klas Kland a	way re
nta +	any c	rea. F	class find a	way see
ntr	me to	rea. F	is the ser	veus wen
nta Lonti ecci	nie to	s give u	i will create who live is the ser	veus wen



Docket; 1374123 - 89831

Item Nor. 21 Page Nbr. 2

Postal Service Customer Questionaire Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Postal Services Daily Weeldy Monthly Never **Buying Stamps** X b. Mailing Letters Mailing Parcels 区 Pick up Post Office box mail d. X Pick up general delivery mail X e. f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. M Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail X Buying stamp-collecting material X Other Postal Services Entering permit mailings YES Ø NO Resetting/using postage meter NO NO YES Nonpostal Services Picking up government forms a. (such as tax forms) Using for school bus stop b. X NO Assisting senior citizens, persons with disabilities, etc. X YES If yes, please explain: Using public bulletin board X YES NO Other YES NO e. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: Our closest Post Office is 12 miles North in Ougher, NV or 84 miles South to Elko, NV. No, we do not have a

post office just across town.

3. p	reviousty r	eceived Po	ved carrier delivery est Office box servi compares to your	ce or general delivery s	e to your delivery service — pervice, complete this section.	proceed to question 4. If you How do you think carrier
	[	Bette		Just as Good	No Opinion	Worse
	If yes, p	dease exp	lain:			
4.	For whices		llowing do you leav	ve your community? (Ch	eck all that apply.) Where do	you go to obtain these
	X	Shopping	IDAH	0		
	$\boxtimes$	Personal	needs IDAH	0		
		Banking	EIKO, N	)V		
		Employe	ment			
		Social ne	eds			
			· Atlanta - 199-19 - 199-199-199-199-199-199-199-	**************************************		
5.	Do you			s in the community?	v == a - ī	
	[	Yes	No There	is only a hav	\$ 2 motels.	
	If yes, w	ould you o	ontinue to use the	m if the Post Office is di	scontinued?	
	[	⊠ Yes	] No th	e Post Office	is the nain	business in town.
			(a))			
Name	e: /V	larior	ie Vinl	an		
Addr	ess:  -	1035	130x 50	IVII.	City, NV	78
Teler	phone:	75-	743-663	8	,	
Date	5	1/1/11				5
	plete this q	uestionnai	re.		and attach it to this form. Than	
	J.	} we	lose	our Past	Office it w	elline a
J	and w	hin o	nolli	-, the or	mmunity, S	ince we are po
8	1	1	No.	alex a last	al Manualles &	Dersonal Man,
10	dalı	nerec	1 by the	mail. W	e have severa	I Deniors who
vse We	not	as	mobile	and day	send on the	Seniors who Mail for many
	ings.					



Docket: 1374123 - 89831

Item Nbr. 21 Page Nbr. 2

### **Postal Service Customer Questionaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

	Pos	tal Services	Daily	Weeldy	Monthly	Never
	a.	Buying Stamps			9	
	b.	Mailing Letters				
	c.	Mailing Parcels	*		V	
	d.	Pick up Post Office box mail				N.
	e.	Pick up general del very mail				回
	f.	Buying money orders				U
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				- rarley
	h.	Sending Express Mail				- rarly
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	IN NO		
	ь.	Resetting/using postage meter	YES	NO		
*	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	1 NO		
	b.	Using for school bus stop	YES	V NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
		Most of usin mts City are Series	<del>/</del>			
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:  Galtering place duely form	ail			
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal ne	eds?
			YES	D NO		
		If yes, please explain:				

	Better	Just as Good	No Opinion	Worse
If yes, ple	ease explain:			
For which services?	of the following do	you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
II S	Shapping	Elho n	v,	
₽ F	Personal needs		)	torrest filmorto esterano en constitueno servid
	Banking	r 1	811.9	hiles
E	Employement	And the control of th	5 7	, occur
THE S	Social needs	vv		
	Reggi	y M. Land	on	
ne:	0 111			
	Po Ba	e 156 Mit	to Cely My. S	9831
dress:	PO Ba	141 CT 4 2 2 2 3 4	to Cely Mr. S	9831
dress:	PO Ba	2 156 Mis 763-6676	to Cely Mr. S	9831
me: dress: ephone: te: 5-	Po Ba 775- 9-11	141 CT 4 2 2 2 3 4	to Cely Mr. S	9831
dress: ephone: te: 5-	Po Ba	763-6676		
dress: ephone: te: 5- ease add any acmplete this que	stionnaire.	763 - 6676 on a separate piece of paper and	attach it to this form. Thank you	or taking the time to
ephone: te: 5- ase add any acomplete this ques	stionnaire.  will	on a separate piece of paper and	attach it to this form. Thank you to arashe's on	or taking the time to
ephone: te: 5- ase add any acomplete this ques	stionnaire.  will	on a separate piece of paper and	attach it to this form. Thank you to arashe's on	or taking the time to
ephone: te: 5- tase add any acomplete this ques	stionnaire.  will	763 - 6676 on a separate piece of paper and	attach it to this form. Thank you to arashe's on	or taking the time to



Item Nbr. 21 Page Nbr. 2

## **Postal Service Customer Questionaire**

Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

 Postal Services

Daily Weelkly Monthly Nev

Pos	tal Services		Daily	Weekty	Monthly	Never	
a.	Buying Stamps		. □,		P		
b.	Mailing Letters		Ø				
C.	Mailing Parcels		$\Box$				
d.	Pick up Post Office	box mail	Ø,				
e.	Pick up general de	every mail			$\Box$		
f.	Buying money orde	ers			Z		
g.	Obtaining special s Mail, Delivery Conf	services, including Certified Mail, Registered Mail, Insured firmation, or Signature Confirmation		W			
h.	Sending Express N	/ail			Ø,		
i,	Buying stamp-colle	octing material					
Oth	er Postal Services						
a.	Entering permit ma	ilings	YES	☑ NO			
ь.	Resetting/using po	stage meter	YES	1 NO			
Nor	postal Services		/				
a.	Picking up governr (such as tax forms		YES	□ NO			
b.	Using for school be	us stop	YES	☐ NO			
C.	Assisting senior cit	tizens, persons with disabilities, etc.	YES	NO NO	)		
	If yes, please explanation	ein:					
ď.	Using public bullet	in hoard	YES	Пио			
٥,	Osing public ballet	in board		_ 140			
e.	Other		YES	☐ NO			
	If yes, please expl	ain:					
2. Do	Trane White his his If yes, please expil No avail as asc Two deligations	est Office during business hours while traveling to or from we have post-office boxes in anyher objection of my mail is very me other postors are also red and any dependent on a city. Then are dependent on a city. Then are dependent on a city. Then the post office of the post of the post of the post office of the post office of the post office of the post of the post of the post of the post office of the post of	eurper,	No No Fast t	at the	dine ut cits	134

		□ Ве	etter			Just as Good		No Opinion			Worse
	If yes,	please	explain:								
								-			
	For wh		e fallowin	g do you	eave	your community? (Che	ck all that app	ly.) Where do	you go to o	btain th	nese
		Shopp	gnig								
		Perso	nal need	s						0.8	
		Banki	ng								
		Emple	ye nent								
		Socia	l needs	***************************************						15	
	**	10-									
	Do you	_			ssesi	n the community?					
	If ves			No ue to use	them	if the Post Office is dis	continued?				
	,			No	*******						
ie	91										
re	ess:	FI.				1					
P	hone:		-						-		
						*					



Docket: 1374123 - 89831

Item Nbr. 21 Page Nbr. 2

YES TO NO

Postal Service Customer Questionaire 1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Postal Services Monthly Never Daily Weekty **Buying Stamps** X b. Mailing Letters X Mailing Parcels Ç. W d. Pick up Post Office box mail X Pick up general delivery mail e. M f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material X Other Postal Services Entering permit mailings N NO YES Resetting/using postage meter b. NO NO YES Nonpostal Services Picking up government forms a. YES KI NO (such as tax forms) b. Using for school bus stop X NO Assisting senior citizens, persons with disabilities, etc. YES NO NO If yes, please explain: Using public bulletin board NO NO YES Other YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

	Better Just as Good No Opinion Worse
If ye	please explain:
-	
For v	ich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these s?
	shopping Elko Nevada
$ \overline{\boxtimes} $	Personal needs EIKO Nevada
A	Banking Elko Nevada
	Employernent
	Social needs
Do y	Social needs  currently use local businesses in the community?  Yes  No
	currently use local businesses in the community?
	currently use local businesses in the community?  Yes \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
lf ye	currently use local businesses in the community?  Yes  No  would you continue to use them if the Post Office is discontinued?
	Currently use local businesses in the community?  Yes \ No  would you continue to use them if the Post Office is discontinued?  Yes \ No  \Lo2ano´S  \Lo2ano´S  \Lo35 \ Rox80 \ MTN \ G+Y, NV \ 89831
If ye	currently use local businesses in the community?  Yes  No  would you continue to use them if the Post Office is discontinued?  Yes  No



Item Nbr. 21 Page Nbr. 2

### **Postal Service Customer Questionaire**

				*		
	Pos	tal Services	Daily	Weeldy	Monthly	Never
	a.	Buying Stamps			<u> </u>	
	b.	Mailing Letters	10	ZD		
	C.	Mailing Parcels I do but not monthly fust when ever.		ÉJ		
	d.	Pick up Post Office box mail when ever.	\$			
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			D.	
	h.	Sending Express Mail				
	i,	Buying stamp-collecting material				M
	Oth	er Postal Services				
	a,	Entering permit mailings	YES	☐ NO		
	b.	Resetting/using postage meter	YES	□ №		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	PES	☐ NO		
	b.	Using for school bus stop	YES	M)NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:	**********			
	d.	Using public bullet n board	YES	□ NO		
	е.	Other	YES	D NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal n	eeds?
		If yes, please explain:	7			
		there is me in owhere 12	mile	1 100	with.	K
		here on the Indian Resau	ator	n.		
		- Column / Color				

3. 1	f you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
	Better Just as Good No Opinion Worse
	travel 87 miles to get purcels or signature
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
ë	Shopping Elles 87 miles away once a month.
	Personal needs
	Banking
	Employernent
	Social needs
5.	Do you currently use local businesses in the community?
	Fres I No in owhyee 12 miles nor Th
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Nam	ne: Rebecca Horrer
Add	ress: Stanghother house Ranch
Tele	phone: 763-6659
-	
Date	
	ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to plete this questionnaire.
	if mail came to surfiger that would be fine with Me.
	would be fine with Me.



ttem Nbr. 21 Page Nbr. 2

**Postal Service Customer Questionaire** Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Daily Weeldy Monthly Never Postal Services X **Buying Stamps** X Mailing Letters b. M Mailing Parcels C. Pick up Post Office box mail d. X Pick up general delivery mail e. X Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. X Mail, Delivery Confirmation, or Signature Confirmation X h. Sending Express Mail X i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings YES X NO b. Resetting/using postage meter YES NNO Nonpostal Services Picking up government forms X. NO (such as tax forms) Using for school bus stop NO X b. Assisting senior cilizens, persons with disabilities, etc. A\_NO YES If yes, please explain: X NO Using public bulletin board YES NO. Other YES e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? If yes, please explain:

Post Office When we go shopping or etc.

	Better Just as Good No Opinion Worse
	If yes, please explain:
	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping EIKO
	Personal needs EIKO
	Banking EIKD
	Employement VO+iVod
	X Social needs FIKO DY CATIN
	Do you currently use local businesses in the community?
	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	☐ Yes 🗵 No
ame	Richard & Diann Crabtree
ddre	712 Wildhorse Unit 10 WELKO, NV. 89801
elep	one: 775-758-5454
	1 45 200



Item Nbr. 21 Page Nbr. 2

## **Postal Service Customer Questionaire**

				05 111		
	Pos	tal Services	Daily	Weeldy	Monthly	Never
	a.	Buying Stamps				Ø
	b.	Mailing Letters			M	
	C.	Mailing Parcels			×	
	d.	Pick up Post Office box mail				Ø
	e.	Pick up general delivery mail				M
	f.	Buying money orders				M
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
	h.	Sending Express Mail				Ø
	i,	Buying stamp-collecting material				M
	Oth	ner Postal Services				*
	a.	Entering permit maillings	YES	⊠ NO		
	b.	Resetting/using postage meter	YES	⊠ NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	D NO		
	b.	Using for school bus stop	YES	ĭ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
		If yes, please explain:	-	di		
	d.	Using public bulletin board	YES	Ø, NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:	-			
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork or shop	ning or for	nersonal n	peds?
۷,	Do	you pass another rost office during business flours write traveling to or from w	YES	NO	personari	100031
		If yes, please explain:	-			
		ii Leaf kragaa makiiniii				

	Better Just as Good	No Opinion	Worse
	If yes, please explain:		
	*LO /OL	to all that exacts \ \Amore do yo	u go to obtain these
4.	For which of the following do you leave your community? (Chec services?	x all that apply.) Where do yo	u go to obtain these
	Shopping EIKO		
	Personal needs ELKO		
	Banking EIKO		
	Employement setured		
	Social needs wedhouse		
	- Charles of	and the state of t	4-0-0
5.	Do you currently use local businesses in the community?		
	Yes No		
	If yes, would you continue to use them if the Post Office is disc	ontinued?	
	Yes No		
	And Form		
Nam			
Addr	iress: 7/2 Wylothorse Unit 7	All the state of t	
	776 756 1171		
Tele	ephone: 775-758-6426		Ø
	e: Apric 25, 2011		



Item Nbr. 21 Page Nbr. 2

## **Postal Service Customer Questionaire**

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps	Z	, Ø		
	b.	Mailing Letters				
	c.	Mailing Parcels		Z		
	ď.	Pick up Post Office box mail	Ø			
	e,	Pick up general delivery mail	Ø			
	f.	Buying money orders			Ø	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	D			
	h.	Sending Express Mail		D		
	i.	Buying stamp-collecting material				
	Oth	er Postal Services		of the first		
	a.	Entering permit mailings	YES	Ø NO		
	b.	Resetting/using postage meter	YES	□ NO		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	☑ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:				
		· · · · · · · · · · · · · · · · · · ·				
	d.	Using public bullelin board	YES	☐ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:	( <del>Patiti de Mandella</del>			
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork or shope	oing or for	personal n	eeds?
6.	00	you pass another it por office during business routs write devoling to or north	T YES	No	porositori	
		If you please avalate		7		
		If yes, please explain:	***************************************		-	

3. pr	eviously	riously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you received Post Office box service or general delivery service, complete this section. How do you think carrier very service compares to your previous service?
	If yes,	Better Just as Good No Opinion Worse  please explain: Do NOT HAVE ANY CARRIED.
4.	For wh	ich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these is?
		Shopping
		Personal needs
	Ø	Banking
		Employement
		Social needs
5.	Do you	currently use local businesses in the community?
		Yes No
	If yes,	would you continue to use them if the Post Office is discontinued?
		Yes No
Name		Smith
Addre	95S:	KUNZ Ranch
Telep	hone;	
Date:		April 23 2011
Disease		we additional anymouth and a concepts place of paper and attach it to this form. Thouse you for taking the time to



Docket: 1374123 - 89831

Item Nbr. 21 Page Nbr. 2

YES YO

**Postal Service Customer Questionaire** 1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Monthly Never Postal Services Daily Weekly **Buying Stamps** Mailing Letters b. V Mailing Parcels Pick up Post Office box mail d. Pick up general delivery mail f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material Other Postal Services Entering permit mailings U NO YES Resetting/using postage meter YES V NO Nonpostal Services Picking up government forms a. (such as tax forms) Using for school bus stop NO Assisting senior citizens, persons with disabilities, etc. YES NO. If yes, please explain: Using public bulletin board V YES NO Other YES NO If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

	Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			MATERIAL DESCRIPTION OF THE STREET, ST
-				
For w	which of the following opes?	lo you leave your community? (Che	eck all that apply.) Where do you	go to obtain these
D	Shapping	Low - Like		
	Personal needs	tike		
M	Banking	2		
	Employement			
	Social needs	Elko - Danie	/	
5. Do y	\	businesses in the community?		
If yes	Yes No	to use them if the Post Office is dis	scontinued?	
1000	Yes No		¥	
Name:	1el- lou	isc Basan	C.L.	
Address:	204-Davi	doon St N		Ly, NV 8923
Telephone:	775-	763-6629		9
Date:	6/2	/		*P
wate.		I and the second		



Docket: 1374123 - 89831 Item Nbr. 21

Page Nbr. 2

# **Postal Service Customer Questionaire**

 Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Postal Services Daily Weeldy Monthly Never **Buying Stamps** Mailing Letters Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation 1 Sending Express Mail h. i. Buying stamp-collecting material Other Postal Services Entering permit mailings NO YES Resetting/using postage meter b. YES 4 NO Nonpostal Services Picking up government forms a. YES 4 NO (such as tax forms) Using for school bus stop YES NO Assisting senior citizens, persons with disabilities, etc. YES NO If yes, please explain: Using public bulletin board VYES NO Other e. YES NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain:

	Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
F	hick aftha following	do you leave your community? (Che	eck all that apply.) Where do y	ou go to obtain these
service		do you leave your community: (On	son an mar approxy ( more as )	
1	Shopping ·			
	Personal needs			
	Banking			
	Employement			10.7
	Social needs			
Do v	ou currently use loca	I businesses in the community?		
		· There is more		
If ve	_	e to use them if the Post Office is di-	scontinued?	
1181	☐ Yes ☐ N			
ne:	Estick -	Mone ( Fish	noster retur	eck \
iie.	C = CCC	The state of the s		
iress:	HC 35	Box 70		
ephone:	763-66	45		
	1111 27	2011		.9
e: (	4/2/11/ 102 /	3611		



ttem Nbr. 21 Page Nbr. 2

## **Postal Service Customer Questionaire**

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters		$\boxtimes$ [		
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail		$\mathbb{Z}$		
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material	П	П	П	X
	Oth	ner Postal Services		1		
	a.	Entering permit mailings	YES	⊠ NO		
	b.	Resetting/using postage meter	YES	NO NO		
	Not	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
	b.	Using for school bus stop	YES	⊠ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	⊠ NO		
	e.	Other	YES	□ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	250 500		personal n	eeds?
			YES	NO NO		
		if yes, please explain:				

		☐ Better	Just as Good		No Opinion	Worse
	If yes	płease expla	n:			
4.	For wh		wing do you leave your community?	(Check all that appl	y.) Where do you g	o to obtain these
		Shopping	Elko, NV or NH	n. Home	Boise I	
	X	Personal n	(			
	Ø	Banking	(most banking +		done elec	tronically)
		Employem	/	1 )		3>
		Social nee	ds			
5.	0000	☐ Yes ☑	local businesses in the community?  No  No  Natinue to use them if the Post Office is	s discontinued?	We live area - only or	e in a very rure trips to town he every few w
		☐ Yes 🛭	No			
Name	B	ecky 1	hunty Lisle			
Addr	ess: H	C 35	Box 280 mtn.	City N	√ 8983	.1
Telep	hone:	775-	934-9201			
			12			



Docket: 1374133 - 89831

Item Nbr. 21 Page Nbr. 2

YES NO

**Postal Service Customer Questionaire** Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Postal Services Daily Weeldy Monthly Never **Buying Stamps** V Mailing Letters b. Mailing Parcels V Pick up Post Office box mail d. Pick up general delivery mail Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i. Other Postal Services Entering permit mailings YES UNO Resetting/using postage meter b. YES 1 NO Nonpostal Services Picking up government forms a. YES (such as tax forms) Using for school bus stop b. YES Assisting senior citizens, persons with disabilities, etc. NO YES If yes, please explain: Using public bulletin board d. YES NO Other e. YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

		Better		Just as Good	No Opinio	n	Worse
	If yes,	please expla	in: have	neverex	perienced ang	itking 1	out post o
	For wh				eck all that apply.) Where		
	V	Shopping	Elko (	85 miles f	rom home	)	
	L	Personal r	needs Elk	0			
		Banking	Elko	3			
		Employen	ment Retir	*			
		Social ne	ds Post C		eighhours		
					V		
	Do you	1	e local businesses	in the community?			
			₫ No				
	If yes,	would you co	ontinue to use them	if the Post Office is dis	scontinued?		
		Yes [	] No				
ne	:	Dor	een Cli	Fford			
dre	ess:	128	Davids	ion St,	Men. City	NV.	
ер	hone:			ACCUSAGE AND A SECURITY OF THE			
e:		4/24	/11	•		8	



Item Nbr. 21 Page Nbr. 2

## **Postal Service Customer Questionaire**

Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:
 Postal Services
 Daily Weekly Monthly New

	Pos	stal Services	Daily	Weeldy	Monthly	Never
	a.	Buying Stamps		Ø		
	b.	Mailing Letters	K			
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail	Ø			
	e.	Pick up general delivery mail				×
	f.	Buying money orders		DI		
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Ė	図	
	h.	Sending Express Mail				D.
	i.	Buying stamp-collecting material		<b>X</b> Í		
	Oth	ner Postal Services		#c550		
	a.	Entering permit mailings	YES	NO NO		
	b.	Resetting/using postage meter	YES	☑ NO		
	Nor	npostal Services				
	a,	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	⊠ NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from we	ark or about	ing or for	normanal ne	
	20	you pass arroader Post Office during business riours write travelling to or from wi	YES	NO NO	personal re	eusr
		If yes, please explain:				

Menoinman (	received Post Office	er delivery, there will be no change box service or general delivery ser s to your previous service?	vice, complete and occasion in	w do you think carrier  Worse
	Better	Just as Good	No Opinion	VVoise
If yes,	please explain:			
*****				
4. For whi	ich of the following d	o you leave your community? (Che	ck all that apply.) Where do yo	ou go to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employement			
	Social needs			
5. Do you	currentty use local	businesses in the community?		
	Yes No			
If ves.		to use them if the Post Office is dis	continued?	
	Yes No			
Name:	Tamos	Texala		
Address:	On Bax	276 MN	city	
Address.				
Telephone:				
Date: 4/	128/11	at .		
Please add a	ny additional comme	ents on a separate piece of paper a	nd attach it to this form. Thank	you for taking the time to



Docket: 1374123 - 89831

Item Nbr. 21 Page Nbr. 2

#### Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Postal Services Daily Weeldy Monthly Never **Buying Stamps** K Mailing Letters X Mailing Parcels C. X Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders X Obtaining special services, including Certified Mail, Registered Mail, Insured X Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail X Buying stamp-collecting material X Other Postal Services Entering permit mailings a. YES X NO Resetting/using postage meter b. YES X NO Nonpostal Services Picking up government forms I NO YES (such as tax forms) b. Using for school bus stop YES X NO Assisting senior citizens, persons with disabilities, etc. YES X NO If yes, please explain: ado ( such as garage odles). Using public bulletin board X YES NO Other e. YES NO If yes, please explain:

Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES

X NO

	Better	Jus	st as Good	☐ No O	oinion	✓ Worse
If yes	please explain:	ve eil m	et at the	P.O. dach	maining i	+ kept us
700	wind alot in	u enjoyed	luying ston	yes cending He	igo ita:	
	va y		р ,		1	
For wh		do you leave you	r community? (Che	ck all that apply.) Wh	ere do you go to o	btain these
X	Shopping					
X	Personal needs					
区	Banking			11		
	Employement					
	Social needs					
لسا						
. Do yo	u currently use loca	al businesses in th	ne community?			
	X Yes N					
If yes,	would you continu	e to use them if the	ne Post Office is dis	continued?		
	Yes X	10				
	17.					
ame:	Raheild	Culley				
ddress;	3 13 Davin	ison St. ve	12.0.1904	184, min	City, NV	89831
elephone:	175 - 7	63-6678	after 7	nay 25		
-			<i>-</i>		200	
ate:	4/25/201					



Docket: 1374123 - 89831

Item Nbr. 21 Page Nbr. 2

**Postal Service Customer Questionaire** 1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Postal Services Daily Weeldy Monthly Never **Buying Stamps** × Mailing Letters X Mailing Parcels C. >r Pick up Post Office box mail Pick up general de livery mail e. f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail i. Buying stamp-collecting material Ø Other Postal Services Entering permit mailings a. YES Resetting/using postage meter b. YES Nonpostal Services Picking up government forms a. (such as tax forms) b. Using for school bus stop Assisting senior citizens, persons with disabilities, etc. YES If yes, please explain: Using public bulletin board YES NO Other YES NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES

3 00	viously	receive	ed Post O	ffice box service	there will be no chose or general deliver	nange to your deli ery service, comp	very service — procete this section. Ho	ceed to question 4. If you will do you think carrier
		□ E	Better		Just as Good		No Opinion	Worse
	If yes,	please	explain:					
				A Committee of the Comm				
4.	For wh		he followin	ng do you leav	e your community?	(Check all that a	oply.) Where do yo	u go to obtain these
		Sho	pping	EIKO	once	a month		
		Pers	onal need	ls				
		Ban	king					
		Emp	oloyernent					
		Soc	ial needs					
	787					~		
5.	Do yo	10000			s in the community	?		
	If ves.		Yes you contir		n if the Post Office	is discontinued?		
		2000000	Yes 🗌					
	Blo	ake	wa	lla.				
Name	Tp	amu	RA, S	aari				
Addre	ss:	12	لتصا	Dhors	e ±	9		
Telepi	hone:	_	75.	340-	6242			
Date:	0	24	120	2/200	′′		WANTED STORY OF THE PROPERTY.	
		1		V				ac a pr w me



Docket: 1374133 - 89831

Item Nbr. 21 Page Nbr. 2

**Postal Service Customer Questionaire** Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Postal Services Monthly Never Daily Weeldy **Buying Stamps** XMailing Letters b. X Mailing Parcels C.  $\times$ ď. Pick up Post Office box mail  $\mathbb{Z}$ Pick up general delivery mail е. 3 f. Buying money orders Y Obtaining special services, including Certified Mail, Registered Mail, Insured g. X Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail ì. Buying stamp-collecting material Other Postal Services a. Entering permit mailings NO NO b. Resetting/using postage meter YES X NO Nonpostal Services Picking up government forms a. YES M NO (such as tax forms) b. Using for school bus stop X NO Assisting senior citizens, persons with disabilities, etc. NO NO YES If yes, please explain: Using public bulletin board YES YES NO Other e. K NO YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES X NO

3 nr	you previously received carrier reviously received Post Office b oute delivery service compares	ox service or general delivery ser	to your delivery service — proce- vice, complete this section. How	ed to question 4. If you do you think carrier
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	For which of the following do services?	you leave your community? (Che	ck all that apply.) Where do you g	go to obtain these
	Shopping E	)KO		
	Personal needs	=1/40		
	Banking	1KO .		
	Employement			
	Social needs			•
5,	Do you currently use local bu  Yes No  If yes, would you continue to	sinesses in the community? use them if the Post Office is dis-	continued?	
Name	e: Karen		a share was a same and a same as a same a	
Addr	ess: 7/2 Li	sildhorse	#4	
Telep	phone: 7.58 -	-555a.	and the second s	
Date	: 4-22-	2011		



Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Weeldy Monthly Never Postal Services Daily **Buying Stamps** a. Y Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail X e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail X Buying stamp-collecting material X Other Postal Services Entering permit mailings YES X NO Resetting/using postage meter b. X NO YES Nonpostal Services Picking up government forms 3 YES X NO (such as tax forms) Using for school bus stop YES X NO Assisting senior citizens, persons with disabilities, etc. YES NO NO If yes, please explain: Using public bulletin board d. YES YES NO e. Other YES NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES

If yes, please explain:

On Oceasion 1 go to Cayhee for ques and a pass

ine Unighee post office

		Better	Just as Good	No Opinio	n Worse
	If yes,	, please explain:			
4.	For wh		lo you leave your community? (	Check all that apply.) Where of	do you go lo obtain these
	X	Shopping			
	$\overline{\boxtimes}$	Personal needs			
	X	Banking			
		Employement			
	X	Social needs			
	2				
5.	Do you		businesses in the community?		
		Yes No			
	it yes,	Yes No	to use them if the Post Office is	discontinued?	
		res No			
Nam	e:	Larry Mo	nwe		
20100					
Addr	ess:	HCR 35	130x 40 Mount	ian City NV 8	9831
Tele	phone:	775-76	3-6020		
Date	: 4-	- 20 - 11	E		¥
			The transfer of the second sec		



Item Nbr. 21 Page Nbr. 2

**Postal Service Customer Questionaire** Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Postal Services Daily Weekly Monthly Never **Buying Stamps** a. M Mailing Letters 1 b. Mailing Parcels W Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material V Other Postal Services Entering permit mailings a. YES NO Resetting/using postage meter b. LINO YES Nonpostal Services Picking up government forms a. YES (such as tax forms) Using for school bus stop b. YES Assisting senior citizens, persons with disabilities, etc. YES UNO If yes, please explain: Using public bulletin board I NO d. YES e. Other YES NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

	rol	ute delive	ry service compares	box service or generatory services or generatory services or generator	al delivery service,	complete	this section. How	ed to question 4. If you do you think carrier	
		[	Better	Just as 0	Good		No Opinion	Worse	
		If yes, p	dease explain:						
							% PEE 101	7 . 17 5 . 10	
	4.	For which services	sh of the following do	you leave your com	munity? (Check al	that apply	y.) Where do you	go to obtain these	
		Ø	Shopping	not W	Caure	tac	in Cite	<u> </u>	
			Personal needs	not -	Marin	lace	i C	ity	
			Banking	' '	( (			1	
			Employement						
			Social needs						•
		(*)					~ ·	their on ex	Č.
	5.	Do you	currently use local b	usinesses in the con	nmunity?	5.00	Ma	to to	1.
			Yes No	7/01		-18	1 Cit	y Morile	ph
		If ves, w		use them if the Pos	t Office is disconti	nued?	14	Tour The	
		1	Yes No			- 1	1 errie	//	
		,	_		15	14			
1	Name	Fo	May	ca. Co	well	L	)		
	Addre	ss: 7	12 Wz	lahor	se li	nii	£3 6.	Sho, Tw. 8	950
	Teleph	hone:	775-	758-	5428			,	_
	Date:	Á	evil.	20 20	11				
				/	(5)				
				ts on a separate pie	ce of paper and att	ach it to th	nis form. Thank yo	u for taking the time to	
	compl		uestionnaire.	A nan	winds	Lar	Jus.	to use	1
	N	X.	is no	t con	ucer (	9	NIN	is, seed	2
+ 0	~	11	1 Citi	post	offe	el.	us a	he the	
XK	L	M	U. Cory	1 1 8	0 1600 X	1	cetor	is seed be	ug
	) (	CIRL	Ma le	M 6.	CTCO AV	100			0
000	\ >	700	37/	7/ 1					
are	1	/	0 11 0 1	XX					
are	N	pp	edge	l Co					
are	De la	pp	edge	ec,					



Docket: 1374123 - 89831

Item Nbr. 21 Page Nbr. 2

YES NO

**Postal Service Customer Questionaire** Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Postal Services Daily Weekly Monthly Never **Buying Stamps** X Mailing Letters X Mailing Parcels X C. Pick up Post Office box mail d. X Pick up general delivery mail e. X f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail K Buying stamp-collecting material i. X Other Postal Services Entering permit mailings YES X NO Resetting/using postage meter b. YES X NO Nonpostal Services Picking up government forms YES X NO (such as tax forms) b. Using for school bus stop NO NO Assisting senior citizens, persons with disabilities, etc. X NO YES If yes, please explain: Using public bulletin board YES NO Other e. YES NO NO If yes, please explain: Do you pass another Poist Office during business hours while traveling to or from work, or shopping, or for personal needs?

		Better	Just as Good	X	No Opinion	Worse
	If yes,	please explain:				
				<u> </u>		# 14
	For wh	nich of the following do	o you leave your community? (Che	ck all that app	ly.) Where do you (	go to obtain these
	<b>♥</b>	Shopping				
	X	Personal needs				
	X	Banking				
		Employement				
		Social needs				
	40					
	Do you		pusinesses in the community?			
		Yes No				
	If you	would you continue t	a use them if the Post Office is dis	continued?		
	If yes,	would you continue t	o use them if the Post Office is dis	continued?		
	If yes,	Yes X No		continued?		
ımı	(P	Yes X No	o use them if the Post Office is dis	continued?		
ime	: F2	Yes No			x 75 , M	TN City, NV89.
dr	: F2	Yes No wald	CLIFTON SON St or	P.O. Bo	x 75, M	\$ 16



Item Nbr. 21 Page Nbr. 2

## **Postal Service Customer Questionaire**

	Pos	tal Services	Daily	Weeldy	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters		Z		
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f,	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				D
	Other Postal Services				1000000	
	a.	Entering permit mailings	YES	Ø NO		
	b.	Resetting/using postage meter	YES	NO		
	Nonpostal Services			/		
	a.	Picking up government forms (such as tax forms)	YES	NO NO		
	b.	Using for school bus stop	YES	NO NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	No		
	е,	Other	YES	NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork or chops	ning or for	personal n	pode?
۷,	00	you pass another Fort Office during business flours write traveling to of from w	YES	NO NO	Jeisonal II	ocus i
		If yes, please explain:				

<ol><li>previoust</li></ol>	v received Post Office be	delivery, there will be no chang ox service or general delivery of o your previous service?	ge to your delive service, complete	ry service — proc e this section. How	eed to question 4. If you vido you think carrier
	Better	Just as Good		No Opinion	Worse
If ves	s, please explain:	1			
	, product step and				
				0 00000	9 N 832 N
<ol> <li>For wiservice</li> </ol>		ou leave your community? (C	heck all that app	ly.) Where do you	go to obtain these
	Shopping				
Ø	Personal needs			0	
Ø,	Banking	1	\	$\sim$	35
/	Employement		A D	) IN	J. NP
<u>D</u>	Social needs	/ Al		Dw/	400
			Mo	IN	
5. Do yo	/	inesses in the community?			(')
lfina	Yes No	use them if the Post Office is d	lacantinuad?		
ii yes	Yes No	ise them if the Post Office is o	iscontinued?	/	
	Ties II	(	0		
Name:	Sicha	no 5t.	- Ser	ZMA1	NR
Address: \$	30×17	3 W.	aly	AU.	89831
Telephone:	775	763660	25		
	U - 19 -	_ / ( ·			2
Date:	T 11				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket; 1374123 - 89831

Item Nbr. 21 Page Nbr. 2

# **Postal Service Customer Questionaire**

Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Daily Weekly Monthly Never Postal Services X **Buying Stamps** M Mailing Letters Mailing Parcels Pick up Post Office box mail d. Pick up general delivery mail

f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		$\boxtimes$		
h.	Sending Express Mail			Ø	
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	U NO		
b.	Resetting/using postage meter	YES	19 NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	VES YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		11
	If yes, please explain: able are able to use	post	ing to	pose	that
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				

Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

		Better		Just as Good	4	☐ No	Opinion		Worse
	If yes	, please explain.							
	For wh	nich of the following ones?	o you leave y	your community?	(Check all the	at apply.)	Where do you	go to obtain t	these
	$\boxtimes$	Chancian	m ce	24	nan 7	Le n	1 0	100	
		Personal needs		,		The Chi	7		
		Banking							TOTAL STATE OF THE
		Employement							
		Social needs		Allert and the second					
	*				T'' - T'				
	Do you	u currently use local	_/	/	6 . 1	fic	_		
	lf	Yes No		u pos	00	/	e.		
	it yes,	would you continue	o use them if	the Post Office	s discontinue	d?			
		Yes No		12					
ne;		Voda	Kobe	no to	-11				
res	s: /	4. C. V	35 6	6×80	The	141	ta: 1	ati.	111/89
	one.	970 -	850	6-4	053			1,	-
epho	OTTO.								



Docket: 1374123 - 89831

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Postal Services Daily Weekly Monthly Never a. **Buying Stamps** X b. Mailing Letters Mailing Parcels C. d. Pick up Post Office box mail e. Pick up general delivery mail X f. Buying money orders X Obtaining special services, including Certified Mail, Registered Mail, Insured X Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail X Buying stamp-collecting material i. X Other Postal Services Entering permit mailings YES X NO Resetting/using postage meter YES X NO Nonpostal Services Picking up government forms (such as tax forms) b. Using for school bus stop Assisting senior citizens, persons with disabilities, etc. YES NO C. If yes, please explain: X YES NO Using public bulletin board YES NO Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES If yes, please explain: We do not have any other post offices even close to us! Does dosing the Mtn. City post office Mean that we will no longer have a Mtn. City address?

	Better	Just as	Good	No Opinion		Worse
If yes,	please explain:					
-						45
For wh		o you leave your cor	nmunity? (Check all	that apply.) Where de	o you go to obtain	mese
X	Shopping	Elko				
	Personal needs	Elko . C	Boise	and the second section is a second second second		
X	Banking	EIKO				
	Employement					
M	Social needs	EIKO K	Boise			
		100,0				
Do yo	currently use local	businesses in the co	mmunity?	nne 1		
	Yes No	to use them if the Po	oet Office is discontin	nued?		
	Yes No		at office to discortain			
it yes,	1		. 1			
if yes,	,	() (	0//			
e:	arry	+ Pat	Other	m		
	arry P.O.B.	* Pat	Other.	m. City.	NV 8	-9831
e:	arry P.O. B.	+ Pat 1x 246 63-663	Other Mtn. 39	m City,	NV 8	-9831

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket: 1374123 - 89831

Item Nbr. 21 Page Nbr. 2

# **Postal Service Customer Questionaire**

Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following: Monthly Never Daily Weeldy Postal Services Buying Stamps a. Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. NIA Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation U Sending Express Mail h. Buying stamp-collecting material in i, Other Postal Services Entering permit mailings YES a. Resetting/using postage meter YES Ь. Nonpostal Services Picking up government forms YES a. (such as tax forms) Using for school bus stop YES Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board extremely important YES Town + social activity Hoticas Other YES NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? LYES NO if yes, please explain:

		M Better	Just as Good	No Opinion	Worse
	If yes,	please explain: Po	monable, accom	adating Anews -e	ary access
	Soc	ial Means	ng place	/	
4.	For whices		lo you leave your community? (C	heck all that apply.) Where do you	go to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employement		1:	
		Social needs			-
5.	[	currently use local to Yes No No Yes No No	businesses in the community?  Only POH office is to use them if the Post Office is to	- Mt. N. City Steakher Business current discontinued?	soonly other
Name	: Car	Rolyn Par	sano		
Addre	ess: PC	Box 93	Mountain C	ity NO 8983	3/
Telep	hone:	775-76.	3-6689		
					0.0



# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd Las Vegas, NV, 89199-9998



LOZANO'S

HC 35 BOX 80 MOUNTAIN CITY, NV 89831

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



REBECCA HOOVER SLAUGHTHER HOUSE RANCH MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN Manager, Post Office Operations

1001 Sunset Rd



RICHRD ST. GERMAINE BOX 173 MOUNTAIN CITY, NV 89831

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN Manager, Post Office Operations

1001 Sunset Rd



RONALD CLIFTON PO BOX 75 MOUNTAIN CITY, NV 89831

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations 1001 Sunset Rd



FABIAN A. POWELL 712 WILDHORSE UNIT 3 ELKO, NV 89801

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



KAREN 712 WILDHORSE #4 ELKO, NV 89801

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations 1001 Sunset Rd



LARRY MONROE HCR 35 BOX 40 MOUNTAIN CITY, NV 89831

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations 1001 Sunset Rd



BLAKE WALLA & TAMARA SAARI 712 WILDHORSE #9 ELKO, NV 89801

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



JAMES PENOLA PO BOX 276 MOUNTAIN CITY, NV 89831

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN Manager, Post Office Operations

1001 Sunset Rd



ROBERTA CULLE

PO BOX 184 MOUNTAIN CITY, NV 89831

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



DOREEN CLIFFORD 128 DAVIDSON ST MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



BECKY PRUNTY LISLE HC 35 BOX 280 MOUNTAIN CITY, NV 89831

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations 1001 Sunset Rd



ESTELLA MORSE

HC 35 BOX 70 MOUNTAIN CITY, NV 89831

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations 1001 Sunset Rd



VODA KOBERSTEIN HC 35 BOX 80 MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN Manager, Post Office Operations

1001 Sunset Rd



CAROLYN PAISANO PO BOX 95 MOUNTAIN CITY, NV 89831

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



LARRY & PAT OTHEIM
PO BOX 246
MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will
continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of
address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



CAROL PERGUINI PO BOX 73 MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the economic savings of the proposed discontinuance. Concern was also expressed that too
much money was spent in the larger cities. Carrier service can be and, in this case, is more cost-effective than maintaining a
postal facility and a postmaster position. The Postal Service estimates an annual savings of approximately totalsavings.
 Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which
can offset their greater expenses.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



PEGGY M. LANDON
PO BOX 156
MOUNTAIN CITY, NV 89831

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible.
 The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN Manager, Post Office Operations 1001 Sunset Rd



MARJORIE VIPHAN HC 35 BOX 50 MOUNTAIN CITY, NV 89831

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



DENNIS & MARCIA BIEROTH HC 31 BOX 80 MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN Manager, Post Office Operations

1001 Sunset Rd



DR. MICHELLE MISCH

MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



MEL & LOUISE BASANEZ 207 DAVIDSON ST MOUNTAIN CITY, NV 89831

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



RICHARD & DIANN CRABTREE 712 WILDHORSE UNIT 10 ELKO, NV 89801

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



WILLIAM & CAROLYN FRASER 712 WILDHORSE UNIT 7 MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations 1001 Sunset Rd



SMITH

KUNZ RANCH MOUNTAIN CITY, NV 89831

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

RENEE BROWN

Manager, Post Office Operations

1001 Sunset Rd



# Item 22 Page 27

August 2, 2011

Dear Mountain City Postal Customer,

Thank you for your letter regarding your concerns about the proposed study to close the Mountain City Post Office.

The proposal to close the Mountain City Post Office is only a study and no decision to close the post office has been made at this time. Copies of the proposal and comment forms are available from the Officer-In-Charge at the Mountain City Post Office. The proposal will be posted through close of business August 18, 2011.

Your concerns will be reviewed and all customers that receive mail through the Mountain City Post Office will be notified of the results of this study, when a final decision has been made.

If you have any questions or further concerns, please contact me at 702-361-9204.

Sincerely,

Loretta Kulpaturk

Manager, Consumer & Industry Contact

1001 E Sunset Road



# Item 22 Page 28

March 18, 2011

Ms. Marge Prunty, HC 35 Box 280 Mountain City, NV 89831-9601

Dear Ms. Prunty,

This letter is in response to your inquiry CA104684811, regarding the Mountain City Post Office.

At your earliest convenience please contact me at 702-241-1781.

Sincerely,

Loretta Kirkpatrick

Manager Consumer Affairs

Lotta Kunjutrick

Docket: 1374123 - 89831 Item Nbr: 23 Page Nbr: 1

# Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the MOUNTAIN CITY Post Office on 04/28/2011. Additionally, during the survey period, questionnaires were available at the MOUNTAIN CITY Post Office to walk-in retail customers.

#### 1. Number of Questionnaires

Total Questionnaires distributed	43
Favorable to proposal	0
Unfavorable to proposal	4
Expressing no opinion	11
Total questionna res received	15

#### Postal Concerns

The following postal concerns were expressed

Concern (No Opinion):

No Concern

Response:

Concern (UnFavorable): 2.

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Concern (UnFavorable):

Customers felt the post office should remain open since they paid taxes

Response

You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Concern (UnFavorable):

4. Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities

Response:

You expressed a concern about the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings of approximately totalsavings. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

Concern (UnFavorable):

Customers were concerned about a change of address

Response:

You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Concern (UnFavorable):

You were concerned about having to travel to another post office for service

Response

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

#### **Nonpostal Concerns**

The following nonpostal concerns were expressed

# Page 24-A

## Con

Γitles):	Date: 05/24/2011					
		Time	6 p.m.			
ions/A						
16	Place: _the Mountain	City Post Office				
17						
ficial record that will be	available for public viewing.					
Address (optional)	Zip Code	Phone Number				
Box 104 1	Ata City N	189831				
		v				
5 Davidso	nst 8983	2				
Davidson St	MON CAY					
Davidson 57	+ MTN CITY					
30x 85 r	Vitra City					
DAVIDSON T.	POBOX97 MIN	1 775-76	366			
Box 80 1		/ / /	. Ishina Tollio Sha			
31 Box 80						
31 Box 80						
188	non Cely 8983	1				
	,	,				
D246	Mith aly NV					
	ficial record that will be address (optional)  Box 104 M  Davidson St  Davidson St  Davidson St  Davidson St  Davidson St  Box 80  31 Box 80  31 Box 80  31 Box 80	Place: the Mountain of the Mou	Place: the Mountain City Post Office  Place: the Mountain City Post Office  Ficial record that will be available for public viewing.  Roy 104 Mts City N 8983/  S Davidson S + 89832  Pavidson S + 89832  Pavidson S + MTN City  Pavidson FO Box97 MHD + 775-760  Box 80  Box 80  Box 80  Box 80  Box 80  Box 80			

# Page 24-B

Postal Service Respresentive (	Names and Titles):		Date: 05/	24/2011
Cindy Reed, Officer In Charge			Time	6 p.m.
Renee Brown, Manager Post C	Office Operations/A			
		· •		
Total Number of Customers Pre	esent:	Place: _the Mountain 0	City Post Office	
This document may become a p	part of the official record that will	be available for public viewing.		
Names of Customers Present	ti			
Name	Mailing Address (optional)	Zip Code	Phone Numb	er
Karon Relia	712 Wildhorse Unit 4	1=2KO, NV. 89801		
Vichi Ohyan	na Wildharse Unt 8	ELKS, NV. 89801		
Dennis Avres	DIA Wildhorse Unit8	ELKO, WV. 82801		
Ray Moria	HC35-Bof 70	Mountain city 99831		
Retell Mine	HC35-B470	Mountain City NV		
Matur	HCB1 BOX 200	Mt City DV. 89	831	
RASSIC	/	)		
Bellander	POBOX 153	Mountion City		
Voda Kolesten	HC35 Box 80	Mountain City		
( fyrel		1		
Maron Lepho	HC 35 BOX 50	Maintain City Was	131	
Jasi Vipn	1	mountain City W		
Marge Prin	HC 35 BOX280	M+n-lity, No 89831		
They Park	Katt Kiver Elect.		1 775-763-	6040

## Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

#### **Postal Concerns**

Concern (UnFavorable):

Customers were concerned about obtaining accountable mail and large parcels

Response:

You expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Concern (UnFavorable):

Customers felt the post office should remain open since they paid taxes

Response:

You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Concern (UnFavorable):

Customers questioned the economic savings of the proposed discontinuance

Response:

You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

Concern (UnFavorable):

Customers wanted the post office to stay the same. Customers said the CPO would be a disservice to the community

Response:

You expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspended Post Office, except for permit mail acceptance.

Concern (UnFavorable):

Customers were concerned about having to travel to another post office for service

Response

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (UnFavorable):

Customers felt inclement weather and poor road conditions might impede delivery

Response:

You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

Concern (UnFavorable):

Customers expressed a concern about irregular hours that the rural route serves the community

Response:

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located \_\_\_\_\_ miles away.

Concern (UnFavorable):

Customers inquired about mailbox installation and maintenance

Response:

You expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the

carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier

Response

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

10 Concern (UnFavorable):

Customers expressed concern over the dependability of rural route service

Response

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

Concern (UnFavorable):

Customers guestioned the economic savings of the proposed discontinuance

Response:

You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

#### Nonpostal Concerns

Concern (UnFavorable):

Customers expressed concern for loss of community identity

Response

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (UnFavorable):

Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (UnFavorable):

3. Customers were concerned about growth in the community

You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.



#### 03/16/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

Decline in mail volume.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at the court house on 05/17/2011 from 6 p.m. to 7 p.m. to answer questions and provide information about our service.

If you have any questions, you may contact LORETTA KIRKPATRICK at (702) 361-9204.

Thank you for your assistance

Sincerely,

RENEE BROWN

Manager, Post Office Operations

Peru My Know



A. Office	9						
Name: Area:	MOUNTA			Distr	State: ct: NEVADA-SIER	NV Zip C	ode: 89831
Congres	sional Distri	ct: NV-02		Coun	ty: ELKO		
EAS Gra	ide:	55			Finance N	umber: 316080	70.00
Post Offi	ice:		Classified Station		Classified Brand	h 📙	СРО
This form	n is a place	holder for nu	mber 27. There was not a	petition recieve	i.		
Prepare	ed by:		KIRKPATRICK			Date:	08/17/2011
Title:		NEVADA-S	IERRA PFC Post Office R	eview Coordinat	or		
Tele No	o:	(702) 361-9	204			Fax No:	(702) 361-9213



A. Office												
Name:	MOUNTA		Y					State:	NV	Zip Coc	ie: 89	831
Area:	WESTER		KB / 00				District:	NEVADA-SIER	RA PFC			
Congress EAS Grad	ional Distr	ict:	NV-02 55				County:	ELKO Finance N	ımbor:	316080		
EAS GIAC	ie.		55						-		-	
Post Office	e:	1		Classified	Station			Classified Branc	n  _	] '	CPO	
This form	is a place	holder	for numb	er 28. There	was no Co	ongression	nal inquiry					
Prepared	d by:		-	KPATRICK					Date	<b>:</b>	0	8/17/2011
Title:		NEV/	DA-SIEF	RA PFC Pos	st Office Re	eview Cod	ordinator					
Tele No:	;	(702)	361-9204	1					Fax I	No:	(7	702) 61-9213

## Proposal Checklist

#### Section I

V

Section II

Section III

## Responsiveness to Community Postal Needs

Tell what we are doing and why.

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive.

Hours of service, daily window transaction average, number of permit mailers, and postage meter users.

Last three fiscal years of revenue and revenue units.

Decline in service workload/reduction in EAS level, if appropriate.

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.

Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.

Information on petitions and congressional inquiries included with Postal Service responses.

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs.

#### Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

#### Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV	Economic Savings
1/	A statement of annual savings includes a breakdown as follows:
	Postmaster salary (EAS, Minimum, no COLA) \$24,885
	Fringe benefits 33.5% \$ 81336
	Rental costs, excluding utilities \$ (a) 2 00
	Total annual costs \$3.9,42./
	Less estimated cost of replacement service
	Total annual savings \$39, 421
A one-time expense of \$	will be/was incurred for installation of CBUs and parcel lockers.
// one time expense of \$	Is postmaster salary based on the minimum salary without COLA?
	Does postmaster salary reflect the current office evaluation?
Section V	Other Factors
	The Postal Service has identified no other factors for consideration (if appropriate).
	List other factors as appropriate.
	Other factors when replacement service is a CPO.
Section VI	Summary
	The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.
Section VII	Notices
	Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.
Checklist Completed By:	Kirpatust 8/18/11
Investigative Coordinator	Date
Reviewed and Certified By:	Enfactual 8/18/11
District PO Review Coordinate	Date /



06/14/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the MOUNTAIN CITY Post Office Docket No. 1374123

This is to advise you that on 06/17/2011, I will post for public comment a proposal to close the MOUNTAIN CITY Post Office in ELKO, Congressional District No. NV-02.

If you have any questions, please call LORETTA KIRKPATRICK District Review Coordinator at (702) 361-9204.

YUL MELONSON District Manager NEVADA-SIERRA PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



#### OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of MOUNTAIN CITY Proposal Docket No. 1374123 - 89831

Please post the enclosed proposal to close the MOUNTAIN CITY Post Office in the lobby. The proposal must be posted in a prominent place from 06/17/2011 through close of business on 08/18/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (702) 361-9204.

LORETTA KIRKPATRICK Post Office Review Coordinator NEVADA-SIERRA PFC District

Enclosures: PS Form 4920

Proposal

Invitation for Comments Comment Forms Official Record Date of Posting: 06/17/2011

Date of Removal: 08/18/2011



## UNITED STATES POSTAL SERVICE



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE MOUNTAIN CITY, NV POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

To the customers of the Mountain City Post Office:

The Postal Service is considering the close of the Mountain City Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 08/17/2011 through 08/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Mountain City Post Office and Owyhee Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

LORETTA KIRKPATRICK 1001 SUNSET RD LAS VEGAS, NV 89199-9998

For more information, you may call LORETTA KIRKPATRICK at (702) 361-9204 or write to the above address.

Thank you for your assistance.

RENEE BROWN 1001 SUNSET RD

LAS VEGAS, NV 89199-9998

Date of Posting: 06/17/2011

Posting Round Date:

Date of Removal: 08/18/2011

Removal Round Date:



PROPOSAL TO CLOSE

THE MOUNTAIN CITY, NV POST OFFICE

AND ESTABLISH

SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1374123 - 89831

Concern:

#### I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Mountain City, NV Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Owyhee Post Office, located 10 miles away.

The postmaster position became vacant when the postmaster was promoted on August 30, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Decline in mail volume. We will continue to provide effective service through the Owyhee Post Office.

The Mountain City Post Office, an EAS-55 level, provides service from 08:30 to 13:30 Monday - Friday, 09:00 to 13:00 Saturday and lobby hours of 24/7 on Monday - Friday and 24/7 on Saturday to 30 post office box or general delivery customers and 13 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail

The retail window averaged 42 transaction(s) accounting for 46 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$5,911 (15 revenue units) in FY 2008; \$4,645 (12 revenue units) in FY 2009; and \$3,585 (9 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 17, 2011, representatives from the Postal Service were available at the court house to answer questions and provide information to customers. 30 customer(s) attended the meeting.

On April 28, 2011, 43 questionnaires were distributed to delivery customers of the Mountain City Post Office. Questionnaires were also available over the counter for retail customers at the Mountain City Post Office. 15 questionnaires were returned. Responses regarding the proposed alternale service were as follows: 0 favorable, 4 unfavorable, and 11 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Owyhee Post Office, an EAS-13 level office. Window service hours at the Owyhee Post Office are from 9 am to 1 pm 2 pm to 5 pm, Monday through Friday, and 10 am to 12 pm on Saturday. There are 10 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. Concern:	Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community
Response:	The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
2. Concern:	Customers felt the post office should remain open since they paid taxes
Response:	The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
3. Concern:	Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities
Response:	The customer expressed a concern about the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Carrier service can be and, in this

Customers were concerned about a change of address

revenue which can offset their greater expenses.

case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings of approximately totalsavings. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater

Response:

5. Concern:
Response:

6. Concern:
Response:

Concern:

Response:

8. Concern:

Response:

9. Concern:

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Customers expressed a concern about irregular hours that the rural route serves the community

The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located \_\_\_\_\_ miles away.

Customers expressed concern over the dependability of rural route service

The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

Customers felt inclement weather and poor road conditions might impede delivery

The customer expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

Customers inquired about mailbox installation and maintenance

The customer expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

Customers questioned the economic savings of the proposed discontinuance

Response:

11. Concern:

Response:

12. Concern:

Response:

13. Concern:

Response:

14. Concern:

Response:

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

Customers wanted the post office to stay the same. Customers said the CPO would be a disservice to the community

The customer expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspended Post Office, except for permit mail acceptance.

Customers were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Customers were concerned about obtaining accountable mail and large parcels

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Customers were concerned about obtaining services from the carrier

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

## **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

## SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

3

2.

## Some advantages of the proposal are:

The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post 1. office. Stamps by Mail order forms are provided for customer convenience. 2.

Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for

customers.

CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient 4.

parcel delivery for customers.

5. Customers opting for carrier service will not have to pay post office box fees. Saves time and energy for customers who drive to the post office to pick up mail. 6.

#### Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services may be provided 1. by the rural or contract delivery carrier.

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not

necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A 3.

carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

## II. EFFECT ON COMMUNITY

Concern:

Response:

Concern:

Response:

Mountain City is an unincorporated community located in ELKO County. The community is administered politically by Town Council. Police protection is provided by the Elko NV Police Dept. Fire protection is provided by the Mountain City Fire Dept. The community is comprised of Most customers are retired, farmers and ranchers., and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Mountain City Bar & Restaurant & Motel, Rio Tinto Mining Office, Court House, CenuryTel Office, Chambers Motel, Visitor Center, Raft River Electric Company, Headquarters for Wildlife Mitigation Program, Volunteer Fire Department . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Mountain City Post Office will be available at the Owyhee Post Office. Government forms normally provided by the Post Office will also be available at the Owyhee Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

١.	Concern:	Customers expressed concern for loss of community identity
	Response:	The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Customers were concerned about growth in the community

The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth

Customers were concerned about senior citizens

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

#### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on August 30, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

#### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 39,421 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 24,885
Fringe Benefits @ 33.5%	\$ 8,336
Annual Lease Costs	+ \$ 6,200
Total Annual Costs	\$ 39,421
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	\$ 39,421

#### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

#### VI. SUMMARY

The Postal Service is proposing to close the Mountain City, NV Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Owyhee Post Office, located 10 miles away.

The postmaster was promoted on August 30, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Mountain City Post Office provided delivery and retail service to 30 PO Box or general delivery customers and 13 delivery route customers. The daily retail window transactions averaged 42. There are no permit mailers or postage meter customers.

There will no longer be a retail butlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$39,421 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

## VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Mountain City Post Office and Owyhee Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

Peni My Bron

06/17/2011

Date

RENEE BROWN Manager, Post Office Operations

## **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the MOUNTAIN CITY Post Office.

ODIVIANIVENTI TOSI ON	
Effect on Your Pobelieve the proposa	ostal Services. Describe any favorable or unfavorable effects you all would have on the regularity or effectiveness of your postal services.
. Effect on Your C you believe the pro	ommunity. Please describe any favorable or unfavorable effects that oposal would have on your community.
Other Comments Postal Service sho	s. Please provide any other views or information that you believe the buld consider in deciding whether to adopt the proposal.
Name of Postal Customer	Signature of Postal Customer
Mailing Address	
City, State, and ZIP Code	Date

## **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinual of the ERATIONS VEGAS NV 89199-9992 MOUNTAIN CITY Post Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
	Lhave received my mail at my hame 3 days per week for years - If your proposal goes into effect I would have to drive I miles to meet the Highway Contract diver from Elho & Olimpher.
2	Effect on Vova Community Places describe any forestella or unforceble affects that
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
	for Past Office has always been a part of what hold the Community together without out it the hold the Community together without out it the resident have no place to gother to discuss the towns activities. Clasing of the fast Office is towns activities. Clasing of the fast Office is the final blow to destroy a since thriving little town!
3.	Other Comments. Please provide any other views or information that you believe the
٥.	Postal Service should consider in deciding whether to adopt the proposal.
	the rural carrier well have a get more of and anow at the
	How come fed x and United Parcel and drive 85-125
	mules does day to do leave and return
	THE MICHEL
Name of	Postal Customer Signature of Postal Customer
HC	35 Box 70
Mailing	Address
M	untain Oty, nV. 6-20-2011
City, Sta	ate, and ZIP Code Date
-	I'm sure now that the Postal Service Leaded to put our office on the Chapping black in 2008 when you didn't him a new Postmaster!
	I hape you're Happy!



08/17/2011

## OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/18/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

LORETTA KIRKPATRICK Post Office Review Coordinator 1001 SUNSET RD LAS VEGAS, NV 89199-9998



A. Office	1									
Name: Area:	MOUNTA	SN.	-			District:	State: NV NEVADA-SIERRA P		Code: 89	9831
	sional Distr	ict:	NV-02			County:	ELKO			
EAS Gra	de:		55				Finance Numbe	r: 31608	0	
Post Office	ce:	r		Classified Statio	n 🗍		Classified Branch		СРО	
This form	is a place	holde	for numl	per 36. The round o	dated copies o	f the propo	osal have been received	d.		
Prepare	d by:			RKPATRICK				Date:	<u>o</u>	08/18/2011
Title:		NEV	ADA-SIE	RRA PFC Post Offi	ce Review Co	ordinator				
Tele No		(702)	361-920	4				Fax No:	(	702) 861-9213

Date of Posting: 06/17/2011

Date of Removal: 08/18/2011



## UNITED STATES POSTAL SERVICE



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE MOUNTAIN CITY, NV POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

To the customers of the Mountain City Post Office:

The Postal Service is considering the close of the Mountain City Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 08/17/2011 through 08/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Mountain City Post Office and Owyhee Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

LORETTA KIRKPATRICK 1001 SUNSET RD LAS VEGAS, NV 89199-9998

For more information, you may call LORETTA KIRKPATRICK at (702) 361-9204 or write to the above address.

Thank you for your assistance.

RENEE BROWN 1001 SUNSET RD

LAS VEGAS, NV 89199-9998

Date of Posting: 06/17/2011

Posting Round Date:

Date of Removal: 08/18/2011

Removal Round Date:



PROPOSAL TO CLOSE

THE MOUNTAIN CITY, NV POST OFFICE

AND ESTABLISH

SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1374123 - 89831

## NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 08/18/2011

Postal Customers of the Mountain city Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Mountain city Post Office, which was posted 06/17/2011 through 08/18/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Mountain city Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

RENEE BROWN 1001 SUNSET RD

LAS VEGAS, NV 89199-9998



# Item 22 Page 27

August 2, 2011

Dear Mountain City Postal Customer,

Thank you for your letter regarding your concerns about the proposed study to close the Mountain City Post Office.

The proposal to close the Mountain City Post Office is only a study and no decision to close the post office has been made at this time. Copies of the proposal and comment forms are available from the Officer-In-Charge at the Mountain City Post Office. The proposal will be posted through close of business August 18, 2011.

Your concerns will be reviewed and all customers that receive mail through the Mountain City Post Office will be notified of the results of this study, when a final decision has been made.

If you have any questions or further concerns, please contact me at 702-361-9204.

Sincerely,

Loretta Kufpeturk

Manager, Consumer & Industry Contact

1001 E Sunset Road

Las Vegas NV 89199-9655



A. Office	2										
Name: Area:	MOUNTA		ľΥ				District:	State: NEVADA-SIERR		Code: 8	9831
Congres	sional Distr		NV-02				County:	ELKO		200	
EAS Gra	ide:		55					Finance Nur	nber: <u>316</u>		
Post Offi	ce:	r		Classified Sta	ation			Classified Branch		CPO	
This form	n is a place	holder	for num	ber 39. There wa	as not a p	rematur	e appeal r	eceived.			
Prepare	ed by:	LOR	ETTA KI	RKPATRICK					Date:		08/18/2011
Title:	-3.			RRA PFC Post (	Office Re	view Cod	ordinator		1.000	,	
Tele No	);	(702)	361-920	04					Fax No:		(702) 361-9213

## Analysis of 60-Day Posting Comments

Number of comments returned	
Total questionnaires distributed	1
Favorable comments	0
Unfavorable comments	1
No opinon expressed	0
Total comments returned	1

#### Postal Concerns

1.

The following postal concerns were expressed

#### Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (UnFavorable):

Customers were concerned about having to travel to another Post Office for service.

#### Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Pages 41 & 42 (Blank)



08/18/2011

## MEMO TO THE RECORD

SUBJECT: Certification of the Record

MOUNTAIN CITY

Docket Number 1374123 - 89831

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

YUL MELONSON District Manager

## LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name,	State, ZIP Code:	MOUNTAIN CITY, NV, 89831-9995
EAS Level:		55
District:		NEVADA-SIERRA PFC
		ELKO
County:		
Congressiona	al District:	NV-02
Proposal:		✓ Close Consolidate
Reason For P	Propsed:	was promoted
Alternate Sen	vice Proposed:	Highway Contract Route Service
Customers Af	ffected	
Post Office	Box:	30
General De	livery:	0
Rural Route	1244 STORES	0
P0000000000000000000000000000000000000	ontract Route (HCR):	13
City Route:		0
Intermediate	e Rural;	0
Intermediate	e HCR:	0
Total numb	per of customers:	43
		#*************************************
Date	Lastin	
Date	Action Office suspended, Reason suspended	
_	Suspension notice sent to Headquarte	
08/30/2008	Postmaster vacancy occurred. Reason	
	OIC: Career: 0 Noncareer: 1 Oth	er Employees: 0
12/15/2010	District manager authorization to study	
04/28/2011	Questionnaires sent to customers. Nu	
04/20/2011	Analysis: Favorable 0 Unfavorable 4 Petition received. Number of signature	
	Concerns expressed:	
	Congressional inquiry received: No	
	Concerns expressed:	
	Proposal and checklist sent to district	rations notified by district 10 days before the 60-day posting (PS Form 4920
06/14/2011	attached).	autorio nomina by anomot to days antere the collect permits ( collections
	Proposal and invitation for comments	
08/18/2011	Proposal and invitation for comments	emoved and round-dated.
	Comment Analysis: Favorable 0 Unfavorable 1 No Opi	nion 0 1
None	Premature PRC appeal received.	
1000000	Concerns expressed:	
06/14/2011	Updated PS Form 4920 completed (if	necessary).
	Certification of the official record.	rice president, Delivery and Retail, and copy of transmittal letter to vice
	president, Area Operations.	too producing builtary and room, and oop) or administrative to the
	Headquarters logged in official record	
	Record returned to district for addition	al consideration.
	Record returned as not warranted.	office/s) and round dated
	Final determination posted at affected Final determination removed and rour	
		nouncement form sent to Headquarters.
	No appeals letter received from Head	
	Appeal to PRC received.	
	PRC opinion received on appeal: Affirmed: Remanded:	USPS Withdrawn:
	Address management systems notifie	
	Dispontinuance announced in Postal	Bulletin No.: Effective date:
Review Coord	dinator/person most familiar with the case.	
	LORETTA KIRKPATRICK	(702) 361-9204
	Name/Title	Telephone Number
	LORETTA KIRKPATRICK	(702) 361-9204
	District Post Office Review Coord	nator Telephone Number

Date of Posting: 10/14/2011

Date of Removal: 11/15/2011

FINAL DETERMINATION TO CLOSE THE MOUNTAIN CITY, NV POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY INDEPENDENT POST OFFICE

DOCKET NUMBER 1374123 - 89831

#### I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

1.

Concern:

Concern:

Response:

Concern:

The Postal Service is issuing the final determination to close the Mountain City, NV Post Office and provide delivery and retail services by independent post office under the administrative responsibility of the Owyhee Post Office, located 10 miles away.

The postmaster position became vacant when the postmaster was promoted on August 30, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Decline in mail volume. We will continue to provide effective service through the Owyhee Post Office.

The Mountain City Post Office, an EAS-55 level, provides service from 08:30 to 13:30 Monday - Friday , 09:00 to 13:00 Saturday and lobby hours of 24/7 on Monday - Friday and 24/7 on Saturday to 30 post office box or general delivery customers and 13 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 42 transaction(s) accounting for 46 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: \$5,911 (15 revenue units) in FY 2008; \$4,645 (12 revenue units) in FY 2009; and \$3,585 (9 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 17, 2011, representatives from the Postal Service were available at the court house to answer questions and provide information to customers. 30 customer(s) attended the meeting.

On April 28, 2011, 43 questionnaires were distributed to delivery customers of the Mountain City Post Office. Questionnaires were also available over the counter for retail customers at the Mountain City Post Office, 15 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 4 unfavorable, and 11 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Owyhee Post Office, an EAS-13 level office. Window service hours at the Owyhee Post Office are from 9 am to 1 pm 2 pm to 5 pm, Monday through Friday, and 10 am to 12 pm on Saturday. There are 10 post office boxes available.

The proposal to close the Mountain City Post Office was posted with an invitation for comment at the Mountain City Post Office and Owyhee Post Office from June 17, 2011 to August 18, 2011. The following additional concerns were received during the proposal posting period:

1. Concern:	Postal Service for the needs of the community
Response:	The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
2. Concern:	Customers felt the post office should remain open since they paid taxes
Response:	The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service

customers.

Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities

contributes in the long run to stable postage rates and savings for

Customers expressed concern over the apparent lack of interest by the

The customer expressed a concern about the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings of approximately totalsavings. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

Customers were concerned about a change of address

		Customers will be assigned a 911 address. The continue to use the community name and ZIP forwarded in accordance with postal regulation forms are available from the Postal Service to notifying correspondents of the change.
5.	Concern:	You were concerned about having to travel to service
	Response:	The customer expressed a concern about hav post office for service. Services provided at the available from the carrier, and customers will ranother post office for service. Most transaction the carrier at the mailbox. Stamps by Mail and forms are available for customer convenience.
6.	Concern:	Customers expressed a concern about irregularoute serves the community
	Response:	The customer expressed a concern about irre- route serves the community. Our carriers striv- approximately the same time on a daily basis, and weather conditions often effect delivery tir services from the rural carrier you may leave a instructing the carrier to sound his horn, and the receive services. Retail services may also be administrative post office located miles
7.	Concern:	Customers expressed concern over the deper service
	Response:	The customer expressed a concern over the diservice. Rural letter carriers perform a vital fur Postal Service serving thousands of families a and suburban areas while traveling millions of carriers are highly respected by the American been earned by many years of dedication to the postal customers. During national and local en prolonged periods of extreme weather condition demonstrated great responsibility in providing customers. Rural carriers are required to serve and arrive at boxes at about the same time ear
8.	Concern:	Customers felt inclement weather and poor roimpede delivery
	Response:	The customer expressed a concern about inclined conditions, that this might impede deliver and heavy mail volume can cause deviations to schedule. However, the carrier is required to padequate size, equipped with necessary equiptires, warning lights or signs, etc.) to serve the efficiently and in accordance with federal, statulaws and regulations.
9.	Concern:	Customers inquired about mailbox installation
	Response:	The customer expressed a concern about mai maintenance. Customers are responsible for r maintenance. Mailboxes must be placed so th conveniently served by the carrier and must bright-hand side of the road in the direction of the supports should conform to state laws and hig Postal Service recommends that customers or postmaster or carrier for advice on placement height and supports.

Response:

10. Concern:

The customer expressed a concern about a change in address. e new address will Code. Mail will be ns, and change of address assist customers in

another post office for

ing to travel to another e post office will be not have to travel to ons do not require meeting Money Order Application

ar hours that the rural

gular hours that the rural e to provide service at however mail volumes nes. If you desire special a note in your mailbox nen meet the carrier to obtained at the away.

dability of rural route

lependability of rural route action in the United States and businesses in rural miles daily. Rural letter public. This respect has ne Postal Service and to nergencies, including ons, rural carriers have mail service to postal e the route expeditiously ch day.

ad conditions might

ement weather and poor y. Both inclement weather from the normal delivery provide a vehicle of ment (chains or snow route safely and e, and local motor vehicle

and maintenance

lbox installation and nailbox installation and at they may be safely and e located on the he carrier's travel. Mailbox hway regulations. The ontact the administrative of mailboxes and mailbox

Customers questioned the economic savings of the proposed discontinuance

	Response.
11.	Concern:
	Response:
12.	Concern:
	Response:
13.	Concern:
	Response:
14.	Concern:
	Response:

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

Customers wanted the post office to stay the same. Customers said the CPO would be a disservice to the community

The customer expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspended Post Office, except for permit mail acceptance.

Customers were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Customers were concerned about obtaining accountable mail and large parcels

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Customers were concerned about obtaining services from the carrier

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

## PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

#### Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- 5. Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail.

#### Some disadvantages of the proposal are:

- The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

#### II. EFFECT ON COMMUNITY

Concern:

Mountain City is an unincorporated community located in ELKO County. The community is administered politically by Town Council. Police protection is provided by the Elko NV Police Dept. Fire protection is provided by the Mountain City Fire Dept. The community is comprised of Most customers are retired, farmers and ranchers, and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Mountain City Bar & Restaurant & Motel, Rio Tinto Mining Office, Court House, CenuryTel Office, Chambers Motel, Visitor Center, Raft River Electric Company, Headquarters for Wildlife Mitigation Program, Volunteer Fire Department. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Mountain City Post Office will be available at the Owyhee Post Office. Government forms normally provided by the Post Office will also be available at the Owyhee Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	Customers were concerned about having to travel to another Post Office for service.
	Response:	Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern:

Customers were concerned about growth in the community

Response:

The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

Concern:

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

#### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on August 30, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

#### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 39,421 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 24,885
Fringe Benefits @ 33.5%	\$ 8,336
Annual Lease Costs	+ \$ 6,200
Total Annual Costs	\$ 39,421
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	\$ 39.421

#### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

#### VI. SUMMARY

This is the final determination to close the Mountain City, NV Post Office and provide delivery and retail services by independent post office under the administrative responsibility of the Owyhee Post Office, located 10 miles away.

The postmaster was promoted on August 30, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by independent post office.

The Mountain City Post Office provided delivery and retail service to 30 PO Box or general delivery customers and 13 delivery route customers. The daily retail window transactions averaged 42. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$39,421 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

#### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Mountain City Post Office and Owyhee Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Mountain City Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Mountain City Post Office and Owyhee Post Office during normal office hours.

Man Atenton		
Jan Jan	10/07/2011	
Dean J Granholm  Vice President of Delivery and Post Office Operations	Date	

Date of Posting: 10/14/2011

Date of Removal: 11/15/2011



FINAL DETERMINATION TO CLOSE THE MOUNTAIN CITY, NY POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY INDEPENDENT POST OFFICE



DOCKET NUMBER 1374123 - 89831